THE MACARONI JOURNAL

Volume 61 No. 9

January, 1980

JANUARY, 1980



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Macaroní Journal

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In This Issue:

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Winter Meeting

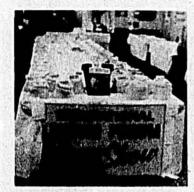
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Durum Forum

The third International Durum Forum held in Minot, North Dakota in mid-November attracted good attendance including a number of macaroni representatives as well as a strong contingent from the durum mills. Held later than a year ago to accommodate the sunflower seed harvest, the plan-ners were thwarted by much of the crop of sunflowers being caught in early snows.

Durum samples indicated the 1979 crop to be of good quality. Show President and County Agent Ben Hoag did an excellent job in bringing in samples, planning the program and providing comfortable facilities.

Pasta Outlook Optimistic

NMMA President Paul A. Vermylen reported macaroni had had a 30 per cent gain in five years from 1972-1979 and is running 6 percent ahead of a year ago according to Ernst & Whin-ney. He observed that some consumers think Italian pasta is superior to U.S. products, but better gluten in new varieties such as Edmore and Vic will be a tremendous improvement and should increase consumption. He said he was extremely optimistic about the outlook for the future which ranges from good to fantastic.

At the evening dinner he presented the Sweepstakes Award from the Association to Bradley Aho, Mohall, North Dakota, for his entry of Ward. Ward variety also won the commercial class produced by Victor Boden of Wolf Point, Montana.

NMMA Executive Secretary Bob Green observed the emphasis on ex- comes and improving diets with farm ports and said the domestic industry, although it may be Number 2, has to and strong foreign demand. There will try h. der. (Joe Halow of the North be no set-aside orders next year. The American Grain Export Association loan rate is being increased, and 1980 says the proportion is 70-50 exports is being viewed with cautious optim-

versus domestic usage). Green noted that the durum mill grind was up 13 percent for the first seven months of 1979 and the August millgrind was the largest of record. He also noted that recent price increases would increase competition with other carbohydrate foods. He presented a check for \$5,000 to Dr. Kenneth A. Gilles, vice president for agriculture, North Dakota State University, for a continuing fellowship in the Central Chemistry and Technology Department.

Export Experts

Joe Halow observed that the U.S. and Canada are presently the sole exporters for world wheat, and demand has been good. Canada has been unable to ship the quantities needed which has increased our market share. The Soviets will take 25 million tons of grain from the U.S. which amounts to one-third of our wheat crop and one-quarter of our corn crop.

Mike Hall of Great Plains Wheat reported that Sam Kuhl of North Dakota Mill, Vance Goodfellow of the Crop Quality Council, and Neil Fisher of the North Dakota Wheat Commission were in Europe on a trade mission. Food grain needs will continue to grow around the world-population is presently 4 billion and will be up by 60 percent to 6.5 billion by the year 2000. The U.S. will have sharper competition from Canada and Austra-

lia for export business. Dick Bell, Vice President of Riceland Foods and former Deputy Secretary of Agriculture, also underlined the world potential for grain demand. He attributed the growth of export business in the 60's and 70's to agricultural productivity and "because your leaders made it happen." The markets of USSR and China were op-ened. Clouds on the horizon include transportation and over-regulation of all types of business.

USDA Under Secretary

Billy Ray Gowdy, Deputy Under Secretary of Agriculture, Washington, said U.S. agriculture can be productive, but it is going to cost more to produce grain. The recent price out-look conference looks for rising in-



President Paul Vermyler checks durum samples.

ism, because the market has or

but costs are going up.

Ivan McMillan, past president
the Palliser Wheat Growers Associ tion, Canada, observed that the U had made greater strides in the 6 and 70's than had the Canadians l cause of the growers' ability to ma independent judgments. While I countries have transportation p lems, Canada had theirs first.

Skinner Tests Edmore

Mickey Skinner reported that 20 000 pounds of semolina had been m ed from the new durum variety I more with high gluten. North Dak Mill reported good milling characte istics, and Skinner Macaroni for the product processing well with we little breakage in the drying processing well with well the breakage in the drying processing well with well and the product processing well with well and the processing well with well and the processing well with the proces Lasagna also withstood the cutti process satisfactorily. The gluten makes for better cook ance and should help incresse to sumption. A sample was server latter evening dinner, and sample will brought to the Winter Meeti ; of NMMA.

Orville Banasik reported tl cent of the 1979 crop grade Mard Amber Durum. The not quite so good as a year go, rated excellent despite a smal of sprout damage.

Dr. Leonard Joppa, plant reed observed that all new varie ies w have high gluten content in addit to the usual requisites of good yiel good color, rot resistance, rust r

Wheat Commission Comments

Mel Maier of the North Dake Wheat Commission said wheat yie were slightly lower in 1979 again inflower yields with 100 cm (Continued on page 10)

THE MACARONI JOURN

WUARY, 1980



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PROFILE In many ways, a Chimney Sweep's job is the as poets playwrights and historians have portracenturies. The same kinds of brushes and elboware needed to clean the same kinds of chimneytime honored superstitions associated with the or observed, such as wearing second-hand top har-But for all the legend and romance surrounce profession, the Chimney Sweep performs a very modern-day function a function which makes popular in 20th Century Yellow Page

He's a Breadwinner

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ADM

Baker's shortening corn sweeteners, soy protein for the baking industry

About the Speakers



red J. Young

A chartered financial analyst, Fred J. Young graduated from Maryville College, Maryville, Tennessee, and served as an officer in the United States Navy throughout World War II. He joined Harris Trust and Savings Bank's Financial and Economic Research Department in 1952, was elected assistant cashier in 1960, assistant vice president in 1965, and vice president in 1968.

Mr. Young was recently Administrator, Investment Advisory Services Division of the Trust Department of the Harris Bank. This division provides the Harris' Institutional Investment Service to more than 500 professional money managers throughout the United States and several foreign countries. He writes extensively on investments and personal financial management and has written a book, How to Get Rich and Stay Rich, that was published in May, 1979, by Frederick Fell Publishers, Inc., 386 Park Avenue South, New York, New York 10016. He retired as a millionaire on January

John Crawford Hicks began his marketing career after graduating from the University of Georgia. He joined Frymaster Corporation in 1972 as National Sales Manager with many years experience in both sales and management. Since that time the company sales have increased 400% and present plans call for doubling these sales in four more years. An inherent sales ability and extensive knowledge of the fast food industry are the winning combination for his success.

NATIONAL MACARONI MANUFACTURERS ASSOCIATION

WINTER MEETING

Key Biscayne Hotel and Villas
701 Ocean Drive
Key Biscayne, Miami, Florida 33149

SUNDAY, JANUARY 27

		A strike by the property		
1:00	p.m.	Registration	Desk	opens

2:00 p.m. Board of Directors Meeting—Key Cove Room

7:00 p.m. Welcoming Reception—Poolside

8:00 p.m. Dinner on your own—Cape Florida Room

MONDAY, JANUARY 28

9:00 a.m. General Assembly in Washington Room Greetings from President Paul A. Vermylen

9:15 a.m. Committee Meetings
Standards—Jefferson Room
National Affairs—Santa Maria
Durum Relations—Key Cove

P1:5 a.m. Film Festival—Washington Room
25 Years of Change
Perseverance—Importance of identifying a goal,
trying to achieve that goal, its rewards
Behind Closed Doors—Why Certain Executives
Are Plagued with Stress and Tension
Coffee Break

10:15 a.m. Game Plan for Success
The Competitors—Importance of Intermediate and Long Range Goals

11:00 a.m. Grand Slam Selling—Jack Nicklaus brings into focus the factors which professional golf and selling have in omm

11:00 a.m. Committee Meetings

Membership—-Santa Maria
Trade Relations—Key Cove
Canadian Pasta Manufacturers
Association—Jefferson

1200 noon NMI Committee Luncheon
7:00 p.m. Cocktails—South President

8:00 p.m. Italian Dinner—North President

TUESDAY, JANUARY 29

9:00 a.m. General Assembly—Washington Room Standards Committee Report

9:30 a.m. National Affairs Committee Report 9:50 a.m. Durum Relations Committee Report

10:10 a.m. Product Promotion Committee Report1030 a.m. Trade Relations Committee Report

10:40 a.m. Membership Committee Report

10:50 a.m. Secretary-Treasurer's Report



Ken Murphy



Phyllis Larsen

11:10 a.m. "How to Get Rich and Stay Rich"— Fred J. Young, professional money manager and investment counselor, Harris Trust & Savings Bank, Chicago just turned millionaire

1:00 p.m. Tennis Mixer

:00 p.m. Reception at Poolside

8:00 p.m. Dinner on your own

WEDNESDAY, JANUARY 30

9.00 a.m. General Assembly—Washington Room Product Promotion report by Elinor Ehrman, Burston-Marsteller

9:30 a.r.. Spaghetti Magic Machine by Crawford Hicks, Sales, Manager, The Frymaster Corporation, Shreveport, Louisiana

10.00 a.m. Panel Discussion on how to present the new Foodservice Manual and how the Pasta Industry can capitalize on Opportunities in the Foodservice Field Ken Murphy, Food Service Division, Catelli, Ltd. Phyllis Larsen, Institutional Sales, Golden Grain Macaroni Gus Capollupo, Food Service Division, Ccn Giorgio

II-00 m. What the Customer Thinks Mary Duffy, Interstate United, Chicago Joseph M. Sciortino, Plantation-Sysco, Miami David Steadman, Ideas for Restaurant Profits, New York

2:00 on Luncheon Briefing for European Trip Participants

00 m. Cocktails—South President Room

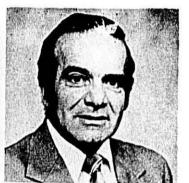
8.00 m. Dinner Dance—North President Room

HURS AY, JANUARY 31

9.00 m. Board of Directors Meeting—Key Cove Room

Mary M. Duffy, born and raised in the York; worked for Restaurant specials, New York City, and six ars with Interstate United Corportion in Chicago—past three years as arketing and Merchandising Manufer, Alfiliations: New York Restaurant Ass'n.; National Association of smale Executives.

Joseph M. Sciortino grew up in White Castle, Louisiana, where both his father and mother were Mayor. He worked up through the ranks of Heinz food service division to become general manager in 1973. Joined Sysco in 1976 and became president of the Florida subsidiary. He lives in Hollywood and is father of two teen-agers.



Gus Canallus

J. Ken Murphy, Divisional Manager, Special Products Division, Catelli Limited, Montreal, has had extensive exposure in both marketing and sales. He has for the past five years been pasta marketing manager for Catelli. His prime responsibility is for food service pasta sales, both in Canada and the United States.

Phyllis Larsen, born and raised in Chicago, is a real Westerner now. She has taught, sold appliances, demonstrated for General Foods and joined Golden Grain Macaroni Co. and Ghiradelli Chocolate Co. fourteen years ago. She has developed the institutional business as well as promotional materials such as quantity recipe cards, macaroni charts, food service demonstrations and conventions booth designs. She is the author of The Original Chocolate Cookbook, a collector's item.

C. Gus Capollupo has a twenty-five year history in sales and marketing of pasta products. Prior to joining San Giorgio over twelve years ago he worked with a noodle manufacturer in the New York and New England area a dozen years. He started as San Giorgio's product manager for noodles and spaghetti sauce; was later given responsibility for industrial, food service and national accounts. After introducing a marketing plan and a successful sales record Mr. Capollupo was appointed Director of Sales and Marketing Food Service Division for both San Giorgio and Delmonico Foods.

David Steadman is editor and publisher of "Ideas for Restaurant Profits" in New York City. A creative writer and researcher, he is primarily responsible for putting the ideas into his publication.

Durum Forum

at 10¢ a pound would produce \$140 an acre against durum with 30 bushels at \$4.50 producing \$135, but the sunflower harvest is late, and the moisture situation will affect it next year. Transportation problems highlighted by the Duluth strike cut the amount of export business to be done this year. Percentage of movement by rail declined while truck movement went up. As an aside, many of the trucks are not reported in the Minneapolis-Duluth re-ceipts as they are contracted on a toarrive basis.

Wentzel Honored

Mill, formerly with Doughboy and Crookston Milling, was presented a plaque for service to the industry. Ray has had a long career in the industry as a master miller, crack salesman, and U.S. representative to foreign buyers.

Durum Stocks

According to the Crop Report Board, U.S. durum wheat stocks as of October 1, 1979 totaled 154,000,000 bushels, 3 per cent greater than last year. Farm holdings accounted for about 120,000,000 and off-farm contained 34,800,000 bushels. On the same date last year farm holdings totaled 120,000,000 and off-farm 30,000-000 bushels. Disappearance of durum wheat during the June-September period this year amounted to 36,100,000 bushels-last year it was 49,900,000.

Exports

Shipments of U.S. durum wheat the first quarter of the crop year decreased in spite of strong foreign demand. The Duluth-Superior ports were closed for two months due to the grain millers strike. As a result, exports were reduced to 14,900,000 bushels or 405.8 1975-76 metric tons, a decrease of 19,100,000 bushels from last year. Shiploading of durum was heavy after the ports at Duluth Superior reopened, but the sunflower seeds on arrival at the ports received priority. Algeria took the bulk of the U. S. durum, importing a total of 4,100,000 bushels. France, Netherlands, Poland, Tunisia and Venezuela took another 7,300,000 bushels. Exports of durum out of Duluth-Superior since the opening of the season through October 25, 1979 total-



Ray Wentzel

Ray Wentzel of the North Dakota ed 24,600,000 bushels, less than last year's 49,100,000 bushels.

Canadian Situation

1978-79

1972-73

1974-75

1975-76

According to the Canadian statistics as of September 15, 1979 production of durum wheat was estimated at 65,-000,000 bushels, down sharply from last year's 104,800,000 bushels. The yield per acre was 23.2 bushels compared with 28.7 last year. Canadian durum stocks in all positions as of Oc-tober 1 totaled 1,900,000 metric tons compared with 2,100,000 for the same period a year ago. The visible supply of durum in licensed storage and in ransit on October 17 amounted to 772,000 tons, 563,000 in storage. Canadian exports of durum in the June-Sep-tember period were reduced to 491,-700 metric tons. Algeria, Italy and Po-SUPPLY, FROM USDA QUARTERLY DURUM REPORT IN THOUSANDS OF BUSHELS:

52.771

91,805

82,264 81,245

123,362

134,914

79,764 133,328

104,052

Mill-Grind 31,697

33,066 35,736

35,601 32,007 33,880

36,413

36,730

land were the major importers taking a total of 416,400 metric tons.

Wheat Situation

From the U.S. Department of Ag icula

Good weather and soil moistu conditions boosted the 1979 U.S. wheat crop to a near-record level. The Octo ber 1 estimate was 2,114 million bush els, up 18 percent from last year an only 28 million short of 1976's alltim high. Increased harvested acreage an a record yield of 34 bushels per acre were the determinants of the bump harvest. The large crop more than of set the reduced June I stock level an increased the 1979/80 total when supply to over 3 billion bushels, al just short of a new high.

stead, exceptional export sales, a d layed harvest, logistical disruptions competing exporting countries, a prospects for reduced carryo stocks at yearend have held far prices at around \$3.80 a bush through harvest-about \$1 above year ago. Prices may ease later in th marketing year if the 1980 wheat a reage is larger as expected and weath er is favorable. However, for the year prices are estimated to average \$3.60-\$3.90 per bushel, up sharply from th

The large supply has not dampe ed the early season price strength. \$2.94 in 1976-79.

A short 1979 wheat crop in USSR will help push U.S. overseas wheat sales to a new h

80,724

58,489

69.251

36.870

33,000

26,000

53,456 91,763

DISTRIBUTION, IN THOUSANDS OF BUSHELS

Seed 4,061

3,584 4,200 5,200 6,300 7,000

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THE MACARONI JOURNAL

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Wheat Situation

(Continued from page 10)

domestic transportation and loading problems, wheat shipments totaled over 500 million bushels during June-September-a level exceeded only during 1973/74. Total 1979/80 wheat exports should reach a record 1.4 bilion bushels-200 million above last season. The key to achieving this incroase in exports may lie in avoiding frequent and lengthy logistical disruptions both here and abroad.

Reduced wheat feeding is expected to bring a slight decline in domestic use. Higher wheat prices relative to competing feed grains should reduce feed use considerably from last year's 180 million bushels. Food use, off to a strong start, could exceed the 1978/79 record of 591 million bushels by around 2 percent.

Durum Situation

The 1979 Durum crop of 104 million bushels is about a fifth below 1978's near record outturn. A small reduction in harvested acreage and lower average yields-off 6 bushels per acre from least year's record-contributed to the decrease. Despite late planting and harvesting, quality of the 1979 crop turned out about average, but somewhat below 1978's. Nevertheless, ample quantities of superior quality wheat will be available.

Although the crop is smaller, carrying stocks were up, thus the 1979/80 Durum supply is only slightly below last year's record 201 million bushels. Durum disappearance is expected to reach another record, cuttting into this large supply and reducing yearend

Strong Exports

Another bright year for U.S. Durum exports is pegged to an expected repeat of last season's strong world demand. World Durum production is down 16 percent. This means the leading exporters—United States and Can-ada—will continue in the position of supplying most of the world's needs. However, a 40-percent smaller Canadian Durum crop will reduce their available export supply. Despite a slow start caused by the Duluth-Superior work stoppage, total U.S. 1979/ 80 Durum exports should be near last season's record 72 million bushels.

to top \$5 per bushel in this year's ov-

erall strengthening of wheat price levels. Delayed harvest of a smaller crop, improved mill purchases, and strong export sales have kept Minne-apolis prices around \$5 since last June. Prospects for increasing overseas and domestic demand should lend price strength for much of the year. High Durum premiums (near-ing \$1 per bushel over HRS) may lead to more blending of hard wheat flours by pasta manufacturers.

1979 Wheat Crop **Quality Good**

Despite late plantings and locally adverse harvest conditions the 1979 North Dakota spring wheat and durum crop is of good quality. "Its not the best crop we have ever produced but overall our customers will get the typical good quality they have come to expect from North Dakota wheat and durum," according to Mel Maier, Administrator of the North Dakota Wheat Commission.

An annual survey of the quality of North Dakota's hard red spring and durum crop is a cooperative effort of the Commission, the NDSU Agricultural Experiment Station and Cooperative Extension Service. Results of the 1979 Survey have been compiled and will be in the hands of overseas and domestic customers in a short time.

Maier points out that in the case of spring wheat average protein content, an important factor for bread baking, is 14% or about the same as last year. Flour extraction is also equal to 1978, physical dough properties are very satisfactory and baking characteristics in general are good. The falling number values which correlate with sprout damage are somewhat lower than the 1978 crop but are not so low as to present a serious marketing problem.

The average grade for the durum crop should be No. 1 Hard Amber Durum which was equal to last year. Test weight and vitreous kernel content were somewhat lower but did not affect the milling characteristics of the crop. In fact, semolina extraction is higher, color is good, and spaghetti cooking properties should be readily accepted by the consumer.

"All in all the 1979 North Dakota wheat and durum crop, although not quite up to the 1578 standard, can be Durum market prices were the first considered very satisfactory. Due to the first half, with the overall increase the variability and the wide range of to average between 7% and 11%

qualities due to vastly differen loca harvest conditions the custome need to take a look at each shi ment at is arrives since it may differ it some individual quality factor from pres ious receipts," Maier noted.

Northern Hemisphere Wheat Acreage to increase in 1980

Acreage planted to wheat in both the United States and Canada for harvest in 1980 is expected to increase substantially. According to reports given at the USDA's Agricultural Outook Conference held in Washington, higher wheat prices and no acreage set-aside program should result in wheat acreage in the United States in creasing to 77-79 million acres from the 71 million acres seeded for harvest in 1979. Seven million acres were in a oilseed and meal production," he cluded in the set-aside program for sid. "As a result we expect to see 1979 and most of this land is expected to be put back into production for the put back into production for gof oilseed prices." in 1979. Seven million acres were in-1980. In addition, five million acres of feed grains were also included in the set-aside program last year and these too can be in production this year. Canadian wheat production may also increase next year due to higher world wheat prices. According to a Reuters report, the Canadian Government is report, the Canadian Government is also urging farmers to increase pro-duction of feed grains next year and to continue high levels of oilseed pro-duction. Although U.S. acreage may have increased, the USDA reports that wheat stands in the major wheat pro-ducing areas are rated as only fair to poor due to extreme dryness luring the early growing season.

World Food Demand Will Grow

While the slowdown in wor I e nomic growth will diminish t e rat of increase in demand for 1 od in 1980, gains still are expected to be more rapid than during the 174-75

Mr. Ahalt, chairman of U.S.D.A. World Food and Agricultural Outlook and Situation Board, said that in the U.S. retail food prices will increase more in the last half of 1980 than is

e 1979 level. He said agricularal e ports in 1979-80 could reach is bil on "unless the problems of do-Mr. halt predicted that the coninued trong demand for food in the ce of in expected 4.5% drop in glogran production in 1979-80, the argest vear-to-year decrease on rec-id, points to increased grain trade ad moderately higher grain prices in he year ahead. He added that the rojected price advances would be such larger if it were not for the ex-tence of large world and U.S. stocks f grain, particularly those held in the

In reference to oilseeds, Mr. Ahalt aid price should ease in the 1979-80 rason. "Though world consumption ill climb again in 1979-80, it will not utch the anticipated 13% increase

Livestock Mixed

The outlook for U.S. livestock rices, Mr. Ahalt said, is mixed. He oted that while world beef producon has fallen since 1976, production pork and poultry in the major proucing countries has incerased 20%. slight drop in beef production dur-g 1980, with demand remaining g 1980, with demand remaining illy strong, should boost U.S. cattle ices in the latter half of the year.

On the other hand, Mr. Ahalt said ut with overexpansion in pork and roduction, producers of these cats are a difficult period as the ics t y receive drop below rising

these ower prices will prompt pork pou ry producers to cut back proection y the latter half of 1980. Mr. cited n predicting larger increases retail ood prices in the latter half next y ar than in the first half, a reperiod of global economic reperiod of global economic reperiod of global economic reperiod of the year as a whole," he said, it is also as a whole, the said, it is also as that retail food prices of the Department of Agric little was a whole, the said, it is also as the said of the said. It is also the said the said of the said real of price developments this year. or the year as a whole," he said, "it 119 above the 1979 level."

Growth in Exports

Thomas R. Saylor, associate administrator, Foreign Agricultural Service, told the Outlook Conference that volume of U.S. agricultural exports will increase in fiscal 1980 along with dollar value, with shipments of wheat, feed grains and soybeans to total more than 130 million tonnes, compared with 112 million tonnes cleared in fiscal 1979.

U.S. agricultural trade surplus, Mr. Saylor said, could exceed \$20 billion in fiscal 1980.

U.S.D.A., Mr. Saylor said, expects most of the export growth to come from higher prices and increased tonnage of grain shipments. Soybean export volume, he said, is projected to rise by about 10% but lower prices are likely to curtail gains in value. At least marginal increases in value are expected in all export categories, he

Sluggish Economy

Noting that a sluggish world economy, inflation and uncertain energy and monetary outlooks cloud the export picture, Mr. Saylor said the bulk of the export growth is expected to be in the developing countries, where economic gains should exceed those of the developed countries, and in the Communist countries, where he said food politics can outweigh economics in import decisions, Mr. Saylor said the U.S. transportation system will be severely tested to move the volume of exports projected for the year, and that logistical problems are hampering export expansion in Canada and Australia despite ample stocks of grain.

"Our forecast for 1980," he said, "is that U.S. grain exports will increase by 15 to 20 million tonnes while those of other exporting countries will be virtually unchanged. We expect our feed grain exports to be up by 10 to 12 milion tones and wheat by about 6 mil-

Seaboard to **Expand Capacity**

Much of the expected rise, Mr. Seaboard Allied Milling Corp. will double the capacity of its spring wheat flour mill in Albany, N.Y., and has akting and processing food in 60, he said, "will, as always, be any influenced by the overall rate inflation."

ed in close collaboration with the operating and engineering staff of Seaboard at the company's Kansas City headquarters.

Started in 1976

Seaboard commenced bakery flour production at the Albany mill, the company's newest, in June, 1976, with the start of operations of a durum unit in August of the same year. The Albany mill was constructed with plans for expansion when needed; hence, the new unit of 7,000 cwts will be housed in the existing structure. Current capacity of Seaboard at Albany is 7,000 cwts of bakers' flour and 5,000 cwts of semolina.

When completed, the Albany complex, with combined spring wheat and durum capacity of 19,000 cwts, will be Seaboard's largest domestic milling operation.

Construction of the 7.000-cwt addition is expected to begin about Jan. 1 with a target of completion in about 15 months, or in March, 1981.

Also to be added at the Albany complex is a grain elevator with capacity of 750,000 bus. The elevator will be of concrete slipform construction. Current storage capacity at Albany is 350,000 bus. Plans include a facility to handle 60-car unit trains of wheat. The milling complex at Albany is located on a site adjoining the Albany grain elevator of Cargill, Inc., and an overhead conveyor connected to the Cargill elevator.

Issuance of industrial revenue bonds by the city of Albany in the amount of \$10 million has been applied for to finance the new flour mill

Serves Eastern Market

The Albany mill primarily produces bakers flour and semolina for the New England and New York state market. Shipments from the mill are mainly by bulk truck and rail car.

Enlarging of the Albany mill marks another extension in a program begun by Seaboard in 1963, shifting its flour milling capacity from being largely concentrated in hard wheat growing areas of the central Plains to southern and eastern consuming centers. The first step in that program was opening of a new mill at Chattanooga, Tenn., in 1963. A mill was opened at Jacksonville, Fla., in 1965, and a mill at Culpeper, Ca., came on stream in 1970.

(Continued on page 16)

ATR: The hotter, faster, cleaner dryer.

Drestically reduces the time required in the production cycle.

Higher drying temperatures reduce plate counts to well below industry standards while ent incing product flavor and quality.

Electronic controls sequentially start and stop fans as the product moves by.

Pneumatic controls regulate relationship between time, temperature and relative

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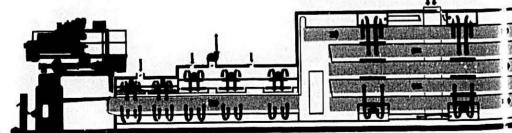
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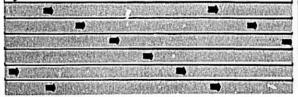








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THE MACARONI JOURNA

Seaboard Expansion

(Continued from page 13)

Seaboard opened a bakers' flour and semolina mill at Port Allen, La., in February, 1975.

Completion of the Albany addition will bring Seaboard's flour milling capacity in the U.S. to 95,500 cwts.

Seaboard also has flour mills in five countries in South America and Africa with a combined capacity of 20,600

Durum Mill Manager

Paul A. Becker, plant manager for International Multifoods New Prague mill since 1968, has assumed the position of plant manager of the company's A & B durum mills in St. Paul.

In this position, he is responsible for the management and coordination of all manufacturing, packaging, ware-housing and distribution of flour, as well as plant safety, maintenance, budgeting, cost control and customer

A 1955 economics graduate of St. Olaf College, Northfield, Minn., Becker has held various management positions since joining the company in

Becker has been an active member of the New Prague community, serving on the Chamber of Commerce, the Library Board, the Charter Commission and in other local organizations.

Now headquartered in Minneapolis, International Multifoods was established in New Prague in 1887 as the New Prague Flouring Mill Co., and has since grown to become a broadly based food company with annual sales approaching \$1 billion.

Egyptian Venture

International Multifoods Corp., and Bank Misr., S.A.E. of Cairo, Egypt, announced that they have entered into a joint venture agreement involving the formation of an Egyptian corporation which will be called Misr Food Company. Upon formation and approval, the new company will be engaged in the production, marketing and sale of pasta and bakery pro-

duots in Egypt.

Andre Gillet, vice president and general manager of Multifoods' International division, said 75 percent of the Misr Food Company will be owned by Bank Misr and the remaining was with him on a trade mission to Af-

25 percent by Multifoods. He said the rica where people showed an i ic joint venture agreement will also include a five-year management agreement under which Multifoods will provide broad general management services to the new Egyptian food

According to Gillet, the new company will build a manufacturing complex on a site already selected in Cairo. This is the first phase of a series of plants to produce pasta, Egyptian and European breads, rolls and sweet goods for domestic consumption and export. He added that specialized automated equipment costing about \$15 million will be supplied by German, Swiss and American firms and that the actual building construction is expected to begin in 1980.

Multifoods' Chairman, William G. Phillips, said that while Multifoods has been involved in both export and trading operations in the Middle East for many years, this joint venture represents the company's first serious investment in this important and growing area of the world. "Misr Food npany will serve some basic needs in the Egyptian economy, and we look forward to our participation in this project," he said.

International Multifoods is a broadly based food company with annual sales approaching \$1 billion.

A D M Grant

A grant of \$1 million worth of food will be presented to the Uni.ed Nations by the Archer Daniels Midland Co. when the organization is ready to ask for it, Dwayne O. Andreas, board chairman and chief executive officers of the company, said Monday.

Andreas said ADM was making the offer at the suggestion of Andrew Young, former U.S. ambassador to the United Nations.

Young, who was visiting ADM's corporate headquarters and various other operations in Decatur Monday, told reporters in a press conference that he wanted to learn about the technology of high-protein food pro-

"I'm here basically because I'm interested in feeding the hungry of the world," he said. "All the technology that goes on with feeding the hungry seems to be located here.

Young told reporters that Andreas

in the technology of food proce ing.
"I should know about it if cool

"I should know about it if cople are going to ask me about it," h said Both he and Andreas said Young is

not going to work for the company. Andreas said after the press confer ence that American industry has enormous capabilities for feeding the world's hungry that aren't now be

tapped.
"There's a lot of capacity for high protein food processing that's now l ing used," he said.

Such foods include instant com se milk, soy-fortified wheat flour an meat extenders such as textured vegetable protein, all of which are n ducts made by ADM.

Calling the grant substantial, dreas said Young's efforts to pro the food is part of First Lady Rosa Carter's undertaking to marshal Au ica's food resources.

He said some of the food would to Cambodia as well as other parts the world as directed by the Uni Nations.

ADM is interested in exporting technology and its food to the ne parts of the world, he said.

Andreas said Young is one of ersonal friends and a neighbor of h New York City.

He said he is unaware of any oth American company contributing for on the scale planned by ADM

Wheat Target Raised

Senator Robert Dole of Kar as introduced legislation to incre se th target price for 1980 crop w eat \$3.88 per bu.

Senator Dole's bill would so crease the target price for 19) cro corn, barley and other feed grain with the target price for com placed at \$2.51 per bu

The bill passed by the House wo increase the 1979 crop target pace wheat to \$3.63 per bu., compare \$3.40 in effect last year and establish ed for 1979.

The target price for 1979 crop of would be increased to \$2.35, agai \$2.20 in the preceding year.

"Cost of production for the far have increased tremendously this year in large part because of the hi costs of fuel," Senator Dole said. "I bill would provide the needed p

(Continued on page 18)

THE MACARONI JOURN

WORTHRUP 66 99

"Our Clybourn cartoners helped us meet the demands of an expanding market, yet control manpower costs through automation.

"We depend on the accuracy of our Clybourn cartoner with net weight scales to carton grass seed. For packaging corn, peas and beans, we get very uniform performance from the two Clybourn volumetric filling machines we are using. These machines require very little maintenance. We are now adding automation equipment to a Clybourn machine that has served us for more than 11 years!

"We especially like the compactness and simplicity of the Clybourn design, hich saves space and nakes operator training JSV.

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"We Prefer Clybourn ... to carton all our products!" "We have eight Clybourn cartoners at work in Illinois and several more on the west coast. We use them to package our complete product line including macaroni and cheese, Rice-A-Roni®, Noodle-Roni® and more.

"Our Clybourns range in age from 12 years to recent deliveries of two fully-automatic vertical cartoners with volumetric fillers. All the machines are operating efficiently. Our oldest Clybourn is still running at orignal speeds and delivering the accuracy we require."

"We prefer Clybourn for Its simplicity of design, dopendability, and the quick service we get when needed. . . . And we'll be buying more Clybourns in the future."

> Carlo Varenco CARLO VARESCO Plant Manager Golden Grain Macaroni Co.

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"We like our Clybourn cartoners because they are easy to maintain, adjust and clean.

"We run all of our products on Clybourn vertical cartoners with volumetric fillers. The products include Arm & Hammer Baking Soda, Laundry Detergent and Washing Soda, in carton sizes from 8 ounces to 4 pounds. The machines have taken considerable pounding over the years, yet still give us the weight accuracy, carton sealing and overall performance we expect.

"And one of the big reasons we are so satisfied with Clybourn is good service. We always get a quick response when a problem arises."

Bos Comstack

ROBERT COMSTOCK
Project Manager
Church and Dwight Company, Inc.
Piscataway, New Jersey

If your product packaging could benefit from the same weight accuracy, siftproof seals and dependable operation enjoyed by Arm and Hammer, join the family of satisfied Clybourn customers.

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Wheat Target Raised

and income protection that these producers will need in order to deliver the crops. Without this increase, target prices next year for wheat could drop to around \$3.07 a bu."

Burlington Northern Buys Grain Cars

In an effort to keep ahead of the transportation problems associated with the movement of this year's grain harvest, Burlington Northern Railroad has announced the purchase of 2,100 hopper cars at a cost of \$90 million.

Thomas J. Lamphier, president of BN's transportation division, said the first contingent of new jumbo covered hoppers now rolling off the assembly line at a manufacturing facility near Chicago will be put into grain service across the BN system.

"Worldwide demand for American grain continues to grow, and U.S. farm production is at near-record levels. That presents an enormous logistical challenge to railroads that haul grain," Lamphier said.

The cost of hopper cars used to haul grain has almost doubled in the last five years, Lamphier noted, and now averages some \$42,000 each.

Lamphier said grain hauling difficulties created by strong demand and large grain supplies have been aggra-vated in recent months by other problems. A strike by elevator workers at Great Lakes terminals caused major bottlenecks in grain shipping, he said, and export elevators on the West Coast have been clogged with incoming grain because of heavy grain movements and a lack of ocean ship-

ping.
One development that is improving car utilization, he said, is the use of grain unit trains-fast, efficient trains made up entirely of hoppers that shuttle from production areas to consumption and export points.

Transportation Expected To Meet Demand

The U.S. transportation system can handle the level of farm commodities needed to meet domestic requirements and to move record volumes of grain to the ports for export during the 1979/80 year, according to the said.

USDA's Office of Transportation. Although it has been generally felt that the export facilities in the U.S. are adequate for even greater exports with additional elevation capacity under construction, there has been concern that the faltering U.S. transportation system would not be able to move grain from inland locations to the export point to meet projected demand. The USDA reports, however, that the easing of demand in other sectors of the economy that appears likely for the next few months may permit the release of some equipment suitable for use by agriculture. They indicated, however, that shippers must be "vigilant to seize opportunities" as they arise, and carriers will have to seize opportunities to improve equipment utilization. The USDA also reports that there are several efforts underway that may assist in the expansion of transportation capacity in the future. These include restructuring and reorganizing a number of railroads in the grain producing area, a review of problems and opportunities as detailed by the Rural Transportation Task Force report due January 1, 1980.

Continued Truck Regulation Advocated

A spokesman for the trucking industry urged industrial food distributors to support continued regulation of the motor carrier industry as a vital element in the transportation of food-

"Even though private carriage is your primary source of transportation, you do rely on regulated common carriers for much of your transportation needs," Nelson J. Cooney, general counsel of the American Trucking Associations told a special deregulation seminar sponsored by the Foodservice Organization of Distributors (FOOD) in Washington.

Cooney added that the instability in the regulated trucking industry resulting from the deregulation proposals put forth by President Carter and Senator Edward Kennely (D-Mass.) would impact adversely institutional food distribution nationwide.

"The end of economic regulation, which permits ICC-supervised collective rate making and coordination of service, would be major loss to ship-

Cooney added that ATA ha posed some legislative reforms own to Congress that would primit food distributors and other shapen more leeway in using private fleets for intercorporate hauling between parent companies and wholly-owned subsidiaries.

"We agree that some legislative re forms are necessary to improve the way our system of regulated motor carriage works, but the wholesal elimination of regulation will benefit neither the trucking industry itself nor the shipper public it serves,"
Cooney concluded.

Film Facts Bulletin

Improved production efficiency lower cost per package is achieved on conventional cellophane overwrap machines that have been converted to accommodate Hercules BX310 film, according to a Hercules Incorporated "Film Facts" Bulletin. Machine conversion cost is minimal and, because of the low coverage cost obtained with BX310 film, can be recovered over short period of time.

BX310 is a modified heat-set, bal-anced oriented polypropylene film that offers superior moisture-harrier protection, sparkling clarity, excep-tional machinability, good heat-seal-ing characteristics, and excellent stiffness that aids film feeding, cutting and folding.

For further information, write: Ro-

bert L. Wibbens, Product Supe visor, Film Products, Hercules Incorp rated, 10 Market Street, Wilmington Delaware 19899.

Label Catalogue

A new 32-page color catalog f sell adhesive labels is now availabl from Apple Label, a manufacturer of label and tags. The catalog illustrate hun dreds of "peel 'n Press" label designs for many different business need Special printed forms and unusua office and factory products are also in cluded. Experts say, "it's difficult t evaluate the new Apple Label Catalog as there is no other it can be direct compared to".

For a free catalog and an introdu tory \$5.00 gift certificate write: App Label, Apple Tag & Label Bld 30-30 Northern Blvd., Long Islan City, N.Y. 11101.

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Like Mama, we know that no two pastas are alike. Each pasta needs its own special kind of package or label to appeal to shoppers' increasingly discriminating

providing the leading names source packaging service: mouth-watering graphics, product-protecting structural design, and machine-appli-

cation engineering. The ingredients that go into your package's paperboard are going to be right,

Diamond Paperboard Division You and Mama know that

all pasta is not the same. At Diamond, we know that all cartons and labels are not the same. Let us give you the Diamond recipe for a perfect pasta package. Call (513) 422-2772 today. We're waiting to serve you.



Nobody serves pasta quite like Mama

ows exactly how much of

erything to put into the pot

here. A dash there. She gets

it right, every single time. Not

rom instinct. From experi-

rigatoni con salsicce.

ence. From years of lasagne,

fettucini alfredo...ravioli...

without measuring! A pinch

DIAMOND INTERNATIONAL CORPORATION PACKAGING PRODUCTS DIVISION 407 Charles Street, Middletown, Ohio 45042

CONGLOMERATES IN THE FOOD INDUSTRY: A STORY ABOUT SPAGHETTI

by John M. Connor in National Food Review

For a number of years USDA has conducted research to identify and analyze the structure of the food marketing system. Early on, Congressional requests sought analyses of food costs from the farm gate to the retail shelf. That program is continuing yet today.

But, over the years the food marketing system has changed dramatically. The system is no longer dominated by "food companies." Today, companies that manufacture and sell food often own and operate firms in businesses unrelated to food, making it more difficult to analyze food system perfor-

Last year three articles dealing with the role of the industrial conglomerate in the food business were published in this Review. This article is a "case study" detailing how one firm engaged in the production and sale of spaghetti sauce evolved over time. It provides a rather specific picture of the many motives, strategies, and effects of conglomerate mergers-especially effects that can only become known years after the particular event has passed.

The Spaghetti Story

In 1969, at the peak of the most active period of corporate mergers the U.S. economy has ever experienced, the Ragu Canning Company was acquired by a large manufacturer of non-prescription creams and ointments. That seemingly insignificant event went largely unnoticed by the business press and was unchallenged by U.S. antitrust authorities-since there was no basis in law for preventing the merger. Yet that acquisition resulted in a fundamental :estructuring of the growing market for prepared spaghetti sauces.

1 Chesebrough Manufacturing acquired Pond's in 1955 and changed its name to the present one in that year. Prior to its thrust into packaged foods, Chesebrough acquired Prince Matchabelli (1958), Aziza (1959), Royall Lyme (1967), and Erno Lazlo (1966) -all in the perfume or cosmetics area. Since the canning con vany purchase, the com-pany's major acquisitions have been Health-Tex children's clothing (1973) and Adolph's sauces (1974), for which it paid \$208 and

The Chesebrough-Pond's company would hardly have fitted anyone's idea of a conglomerate in 1939. Its sales were modest-under \$300 million -and its major products were "Vaseline" jelly, "Pond's" face cream, "Qtips" swabs, and a line of perfumes and cosmetics. But the company's sales were growing rapidly (over 17 percent per year).

Today, sales are nearly three times larger and very likely will surpass the billion dollar mark in fiscal 1979. More importantly, Chesebrough has become highly diversified, with several dispartraditional base of health and beauty aids, Chesebrough now makes perfumes and cosmetics, has a broad line of children's clothing (Heatur-1997), and sells hospital supplies. Chesebrough also has a packaged food division, which grew out of the 1969 Ragrowth prediction for prepared Italian foods in general. From 1972 to 1976, of Chesebrough's present assets are attributable to the 14 acquisitions made during 1955-75.

The Ragu acquisition has proven to sales. be a remarkably fortuitious move. Though Chesebrough had had no experience with grocery products, it chose a product capable of being differentiated in much the same way as proprietary medicines.

However, the major complementary is clearly marketing expertise. Though only an estimate, it appears that in the 1970's Chesebrough spent nearly 9 percent of its sales on advertising. Research and development expenditures were under 1 percent of sales. Advertising expenditures have exceeded after-tax profits by a wide margin in recent years.

The Ragu Story

Chesebrough bought the Ragu Packing Company in 1989 for an undisclosed amount. Ragu was a highly successful regional company with good growth prospects. At that time, Ragu had sales of about \$25 million, mainly in the Northeast and Midwest regions of the United States. It sold four varieties of ready-to-use spaghetti sauce packed in glass jars in a plant located in Rochester, New York.

An interview with the current presi-dent of the "packaged foods" division of Chesebrough indicates that, at the time of Ragu's purchase in 196), it held a 43-percent market share nationally in the spaghetti sauce market. Within its own region of dist ibution, its market share was 52 percent.

The interview also revealed two mafor motives behind the Ragu acquisition-the prospect of high profits and rapid growth. The Chesebrough pack-aged foods division was directed to achieve the same rate of return as the health and beauty aids division. If ate lines of business.1 In addition to its 1977 results are a guide, that implied a target rate of return of about 25 percent-an ambitious goal, more than double the average among all food manufacturing companies in that year.

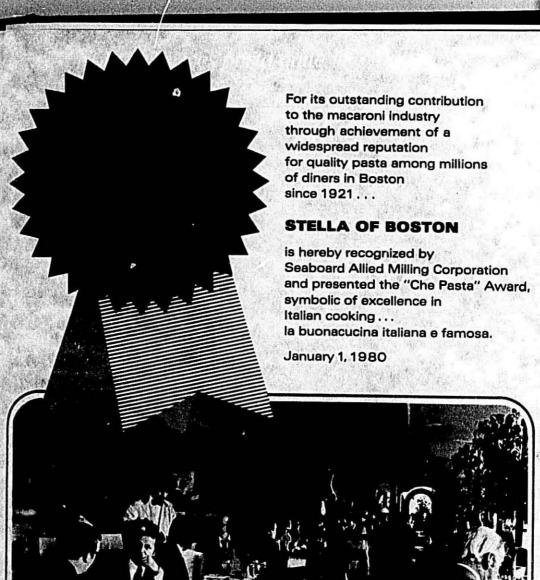
grocery sales of prepared Italian foods more than doubled, reaching \$600 million in 1976. That growth rate far exceeds all other grocery store food

Chesebrough research shows th 92 percent of U.S. households prepar Italian foods at home and that two thirds of all homemakers still make their spaghetti sauces "from scratch." As the Chesebrough 1976 annu l report put it, Regu spaghetti sauc wa among the millions of homen ker still going to the trouble of m kin their own sauce." The growth go I fo Ragu is 1979 sales of \$250 milli no 10 times its sales in the year it w ; ac

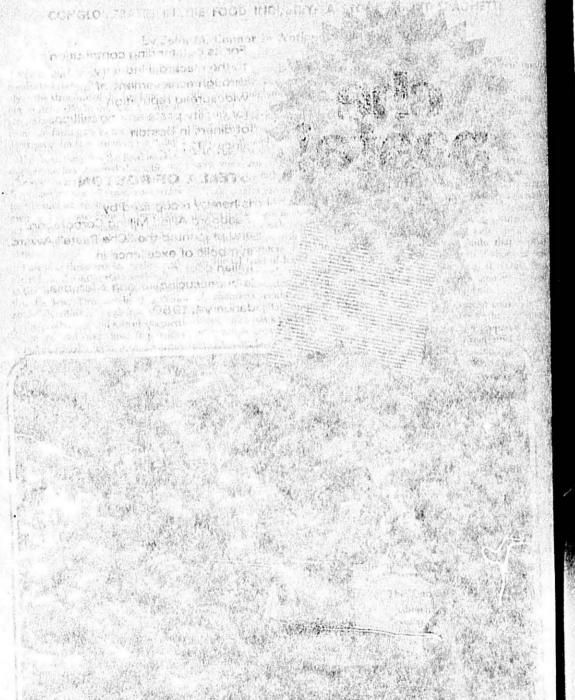
The "Game Plan"

Chesebrough took about 3 ye. is t develop its long-term strateg to achieve the twin goals of high pufits bility and rapid growth. Part of Chese brough's "game plan" came to light in the mid-1970's. Clearly important are the financial resources from Chese brough's other, more profitable lin of business-health and beauty aid cosmetics, and perfumes. Chese brough was willing to invest mor than Ragu could have and could wa years for its investment to pay off.

THE MACARONI JOURNAL



Seaboard Allied Milling Corporation . Kansas City, Missouri



Secretary restriction of the property of the contractions of the property of t



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DIAMOND INTERNATIONAL CORPORATION

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An equally important consideration for Chesebrough was the optimistic growth prediction for prepared Italian foods in general. From 1972 to 1976. grocery sales of prepared Italian food more than doubled, reaching \$600 million in 1976. That growth rate fa exceeds all other grocery store foo

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THE MACARONI JOURN

The Chesebrough strategy rests on nain tactics: (1) consistent adtising of Ragu products, (2) extend-R gu's markets from regional to out, and (3) implementing a promam of introducing "new" products. Il three tactics are interrelated and utually supportive.

That's Italian

Ragu began increasing its advertisng program even prior to its acquisin In 1968, its media advertising ounted to about 4 percent of sales, which is about double the average for processed foods in the United tes.2 Since then, media advertising the "traditional" Ragu sauces has rareased at an average annual rate of To percent to over \$7.5 million in 1977-78. In both 1977 and 1978, all of hat advertising was on television.

The marketing decision to adopt an dvertising campaign that had "That's talian" as its catch phrase proved to e important. Since 1973, Chesebrough has invested \$35 million in ad-entising with that theme. The advertising has proven to be very successful in creating consumer loyalty and conincing retailers to carry the product.

In addition to media advertising, food amufacturers promote their products by frect mailings, coupon distribution, pointof-purchase displays, discounts and allow-mes to retailers, direct sales forces, and other devices. In Ragu's case, the use of pass rather than cheaper metal containers beloed to differentiate its products initially. later most of Ragu's rivals copied the

National Growth

Fron 1970 to 1975, the Chesebrough packaged foods division built two new west and added capacity to its original New York facility. By early 1976 Ragu products could be supplied economially to nearly every part of the continental United States. The commitmental United States. conti ental United States. The completion of a fourth plant in 1977 in Onario, Canada signaled Chesebrough's pparent intention to spread Ragu roducts internationally.

A major advantage of national ex-pansion was the ability to use less exensive network TV advertising rather n spot TV advertising.3 In 1970, ly 20 percent of all Ragu media adrtising was via network TV; that tio successively rose to 51 percent in 73, 77 percent in 1975, and finally to percent in 1978.

3 "Spot" TV refers to the periods of advertising time allocated by the networks to local stations.

New Products

The third and final link in the Chesebrough plan was to initiate a program of product variation. Ragu had only four product items (excluding different sizes) when it was purchased by Chesebrough, all of them flavor variations on the traditional spaghetti sauce. Now the packaged foods division sells 37 different items and "new" products account for 36 percent of the division's revenues. Most of these products are variants of original Ragu sauces, such as the "Italian Cooking Sauces" line, which is described as "thick and zesty" and comes in several flavors.

The Ragu program of product proliferation fits Chesebrough-Pond's progressive and innovative image. Cheseprough ranked 12th in the number of new products in a recent study of some 1,200 products introduced into grocery and drug stores in 1977.

The Challenge

In 1969, the canned spaghetti sauce market consisted of two leading man-ufacturers, llagu, and the Chef Boyardee subsidiary of American Home. About 25 percent of the market con- Conglomerate Dominance sicted of small, usually Northeast, regional products, none of them advertised prominently.

Throughout the period 1960-75, the position of Chef Boy-ar-dee, the market leader, steadily declined, Ragu was its replacement, while a fringe of a dozen or more regional, specialized companies continued to hold on to about one-fourth of the market.

Ragu's media advertising has exceeded Chef Boy-ar-dee's every year since 1968. And American Home is over three times the size with over three times the advertising budget of Chesebrough. It markets a wide array of grocery products and is more pro fitable, However, American Home's food division has been its least profitable line of business in recent years. The main thrust of its marketing energies has been in the area of canned pasta cotrees. The spaghetti sauce product goes virtually unmentioned in its annual reports.

Prior to 1975 no large food processing companies made any serious cffort to establish itself in the canned spaghetti sauce market.

Hunt-Wesson is a leading U.S. canner of tomato paste and sauces. In 1975, Norton Simon briefly test marketed Prima Salsa, a new prepared "thick and zesty" spaghetti sauce. The national marketing of this product began about July 1976. Finally, Hunt's had the presumed advantage of a direct sales force already promoting other Hunt's canned goods in the grocery stores.

Ragu was prepared for the Prima Salsa offensive, Its own "thick and zesty" Italian Cooking Sauce had already been test marketed for 2 years. In early 1977, this product was introduced nationally.

Initially, Ragu's new sauce did quite well, but the two extra thick Hunt-Wesson sauces seemed to be taking sales away from Ragu's traditional sauce. Ragu's sales in the first three quarters of 1977 showed the first decline, so Chesebrough's chairman approved an emergency 20-percent increase in advertising outlays.

By early 1978, Ragu had recovered most of its lost market share. Despite its 15-million advertising expenditure. Norton Simon failed to achieve even \$20-million in annual sales. though it is now the second-ranked company in the market.

The entry of Chesebrough-Pond's into the prepared spaghetti market had substantial and, perhaps, lasting changes on the participating firms, on the structure of the market, and on the consumer.

Ragu managed to become the dominant firm in a rapidly growing food industry partly by spending millions in advertising and physical plant capa-city. It has over 30 items already in distribution. More products are being developed to meet any market challenge or to carve out a new segment within the market.

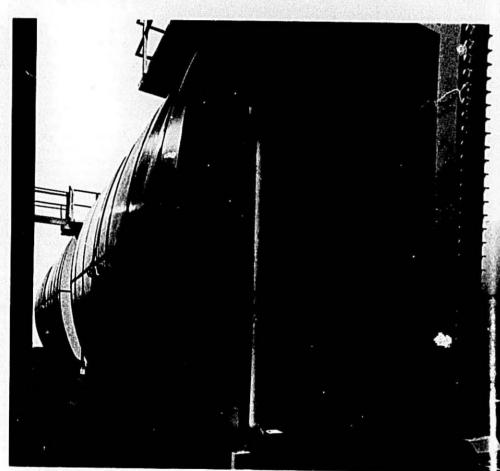
Sales of the packaged foods division have risen from \$25 million in 1969 to \$146 million in 1977; by 1979 they will have risen tenfold. By 1977 the division had just about met the profit goal set for it when it was first acquiredan enviable 20 percent return after taxes. These profits have helped to enhance Ragu's advertising strategy.

Concentration in the market (twofirm or three-firm) is as high as it has ever been. Media advertising since

(Continued on page 24)

BUHLER-MIA CHORT GOODS LINES...

Performance Yotan Depend On!



icient Energy-Saving Design

High temperature and high humidity drying, requiring a minium volume of fresh air. The most energy-efficient design!

anels 1%" thick with polyurethane foam core. Aluminum lining ninside for heat reflection and absolute vapor barrier. No heat

naller, high-efficiency units require less floor space.

rculating air fan motors are mounted inside dryers, utilizing 100% of electrical energy. (New type of energy-efficient motor

wilt-in heat recovery system (optional) utilizes exhaust air heat.

cteria and Sanitation Control

tigh temperature drying controls bacteria. Dry bulb emperature adjustable from 100°F to 180°F.

ors are in front panel for product control during operation. hey also give easy accessibility for weekly cleanouts. Swingut side panels extend entire dryer length, allowing fast. leanout and service.

Dryer is absolutely tight, yet easy to clean, maintain and super-

Quality Product

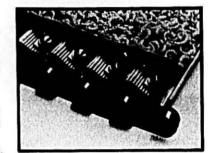
Each dryer is equipped with a patented, U.S.-built BUHLER-MIAG Della T Control System that allows the product to adjust its own lying climate. The result is a stress-free, nice yellow-colored

High irying temperatures, in combination with ideal drying lime, acrease cooking quality of final product.

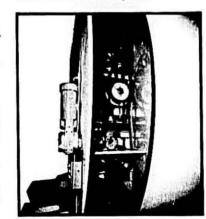
Prod :t losses are minimized through the entire production proce s, including startups, shutdowns, production interrup-llons and die changes.

recarct Quality is What Really Counts!

Models TRBB and TTBB Capacity: up to 10,0 lbs lent. /our customer recognizes and deserves it. Can u af ord to give him less?

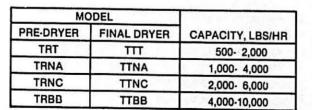


Product conveyor belt made of special heavy duty roller chains, extruded aluminum alloy "S"-shaped elements and anodized aluminum product side guides. Automatic conveyor chair



Each dryer is equipped with two drive sta-tions. Special safety device protects drives. Gearmotors mounted outside panels for long life and easy service. AC or DC variable speeds. Standard U.S. built drive com-

act us for information on BUHLER-MIAG Short Goods Lines and other Macaroni Processing Equipment



Integrity... in design in construction.



BUHLER-MIAG, INC., P.O. Box 9497, Minneapolis, MN 55440 (612) 545-1401 BUHLER-MIAG (Canada) LTD., Ontario (416) 445-6910

ANUARY, 1980

-22

THE MACARONI JOURNAL

A Story About Ragu

(Continued from page 21)

1975 has stabilized at a new and higher level. Presumably, any future entrant will have to be prepared to spend millions to crack Ragu's market dominance. Product proliferation means that potential entrants into the market must plan on offering several flavor varieties or a distinctly "new" product that Ragu does not already have available for market test.

Reliable data on effects on consumers at this market level are scarce. Some consumers, especially those in the South and West, have undoubtedly benefited from the national extension of both Ragu and Prima Salsa since canned Italian sauces may not have been available before.

Some homemakers may have welcomed the savings in preparation time offered by fully prepared sauces. Other cooks, with no knowledge of how to prepare such sauces, may be serving them for the first time. On the other hand, a generation of Americans may grow up never having known the subtle pleasures and nuances of a freshly prepared spaghetti sauce.

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- 7. 1978b "P&Gs March to the Sea," in The Need for Vigorous Antitrust Enforcement, Working Paper No. 18. Madison: NC-117.
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Lots of Publicity

Plans for National Macaroni Week were announced in the October issue of the Macaroni Journal. So what hap-

Plenty - in national magazines, for example:

Goodhousekeeping for October-cover story-10 pages on Soup, Stew and Casserole Cookbook had color photograph and recipe for Chicken Tetrazzini with three additional recipes: Tongue and Macaroni Casserole: Pork and Spinach Stuffed Manicotti; Italian Beef and Macaroni Casserole.

Parents Magazine carried a recipe for Mushroom Lasagna.

Seventeen Magazine's "Now you're Cooking" section opens with a fullpage color photo of Pastitsio. "Greenstyle Casserole" titles feature, which includes a full page of "how-to" steps photographed in color.

Sunset Magazine entitled a story "Lickety-Split is the Microwave Way with Pasta". Quick Lasagne was pictured. Three other suggestions: Macaroni and Cheese; Chicken Noodles Casserole; Spaghetti Marinara.

True Story for October said: "It's economical, nutritious, versatile and delicious: The Best of Pasta". NMI color photograph and recipe for Egg Noodle, Cheese and Vegetable Casserole.

Adventure Road, Fall edition, had a two page spread entitled "Pasta Makes Perfect." Better Homes and Gardens Creative Ideas, Quick & Easy Recipes Fall edition. "Busy-Day Dinners" section begins with a two page spread showing three variations of Tuna, Noodle Casserole, "Canned Meat & Fish" section is illustrated with full-page color photo of pasta with sassy sauce recipes. "Busy-Day Dinners" sections include Stroganoff Meatballs recipe in color spread. "Deli Dinners" section shows Kielbasa Pasta

Skillet in color. The October issue of Better Homes & Gardens had a recipe for Chicken Liver Stroganoff.

Bon Appetit in October featured pasta shapes sketch in the Bulletin

Board section. "Yankee Doodle Dar dy" story begins: "Stick a feat ier is your cap and celebrate National Mac aroni Week, which begins October 4 by holding 'una spaghettata'-italia for a pasta bash. There's plenty for ne-1.8 billion pounds produ annually in the United States-and member, it doesn't always have to with meatballs or cheese. The article recommends one of the pasta chie served at this year's Annual Fami Reunion Luncheon

Woman's Day Cooking for Two. F. edition, had as a cover story "Mal Ahead Meals for Fuss-Free Feasts in a Flash." Full page NMI color ph of Freezable Macaroni and Chee Casserole recipe. Pasta with Parsel and Romano Cheese shown in another color photo. Two additional recipe Poached Chicken with Whiskey Sau (noodles an ingredient); Spaghe with Chicken and Mushrooms.

Women Who Work, published Family Circle: The "Quick & Thrift Cook Book" section opens with a colo photo of Spaghetti with Vegetables.

Sunday Supplements

Syndicated Sunday Supplements such as Parade featured "Dining Well at 79¢ A Piece", in the November issue. On October 7 they said: "Slice a Chicken and Slash Your Costs' Article was illustrated with sketch of Chicken and Macaroni Supper vicipe Parade appears in 125 news ape with a total circulation of 21,43 710.

Family Weekly, Setember 16 said: "Let's dave a Scrumptious I alian Feast". Pasta sketch appeared with three recipes all noted in " alian Wine-Tasting and Party Menu" Cannelloni alla Florentina: Macaron with Sausage Eggplant Sauce; Zu chini Ziti Casserole, This appears i 352 newspapers with a total circulat in of

Dawn Magazine, distributed with 38 black press newspapers, gav. notice of National Macaroni Weel and featured Egg Noodle Chicken Soup.

Newspapers

New York Times Sunday Supple ment, October 7, featured "Pas

Other major market newspape breaks: New York Post, October 'Preparing Pasta Fit for A Pope.' Columbus Dispatch-"Delicious ads and Economical Main Dishes.

THE MACARONI JOURNAL

Jack: n News-"Vegetables, Pasta

Te m". Mon gomery Advertiser-"Everybody Le es Pastal" Brid port Post-"Celebrate National Macaroni Week!" Providence Journal-"Hail Pasta! Local

Joy Makes Good." Salem Capital Journal-"Versatile Pasta is Part of American Tradition".

Springfield Union-"Pasta Teams Up with Almost Anything." Wichita Beacon-"Greek Recipes for

Lafayette Journal & Courier-"Pasta Pasta, Pasta."

Lynchburg Advance-"Pasta Makes Meatless Meal".

On Color pages: Dallas News-Lobster Tetrazzini. St. Louis Post Dispatch-Heidelberg

Macaroni. Memphis Commercial Appeal-"It's Half Pasta".

Denver Rocky Mountain News-"Vegetables, Pasta Mix". Baton Rouge Advocate-"Meals of Macaroni Salads."

On Television, "Pasta Meets the Challenge" television kit was requested by 109 stations. National Macaroni Week radio scripts received wide usuage.

Trade publications carried news of National Macaroni Week. Examples: Alabama Food Merchants Journal, Carolina Food Dealer, Chain Mercha: liser. Florida Food Promotions, Gro ers Journal of California, Iowa Foo Dealer, KFDA Bulletin, Michigan Good Dealers Association, Mis-Gui Grocer, Mississippi Grocer's Gui Montana Food Distributor, Nebra a Retailer, Oklahoma Food Dei er, Retail Grocer

Is all, it was a very good weekmor h-season.

Coming

"50 plus Ways to Eat Pasta" in the February issue of Goodhousekeeping magazine. In addition, the Better Way section will have a "pasta quiz" in which readers will have an opportunity to identify twelve pasta shapes

Unimac Cookery

Pasta Quickies for Singles/Doubles, per copy. Write the Macaroni Journal.

Energy Saver's Cookbook

The Great Allegheny County Energy Saver's Cookbook provides recipes, menus, tips and ideas for saving energy in the kitchen. It is a guide to the energy efficiency of all household appliances, a collection of hints and down-home advice, a source of novel eating ideas, a how-to guide for indoor gardens as well as lots of tasty recipes. Here's a recipe for Lasagna (for microwave oven):

1 lb. Italian sausage

1 can (16 oz.) tomatoes, cut up 1 can (6 oz.) tomato paste 1/4 tsp. dried basil, crushed

1/8 tsj. garlie salt

16 oz. Ricotta or cottage cheese 1/4 cup grated Parmesan cheese

1 Thsp. chopped parsley 1 egg slightly beaten

1/2 tsp. salt

⅓ tsp. pepper 1 pkg. (8 oz.) Lasagna noodles cooked

8 oz. Mozzarella cheese, sliced

In 4 quart casserole, break up sausage and cook on High for 3 minutes stirring once. Drain excess fat. Add tomatoes, tomato paste, basil and garlie salt. Cook, uncovered on High 10 minutes, stirring once.

In mixing bowl, stir together Ricotta or cottage cheese, Parmesan cheese, parsley, egg, salt and pepper. Spoon a little meat sauce into bottom of 71/8 inch x 12 inch utility dish. Arrange half the lasagna noodles half the Ricotta cheese mixture over sauce. then half the Mozzarella cheese and half the meat sauce. Repeat. Cover with plastic wrap. Cook on High for 4 minutes. Turn dish. Cook another 4 minutes. Let stand 10 minutes.

6 to 7 servings

71/2" x 12" microwave oven dish 4 qt. casserole (for microwave oven) Microwave Oven

Time: approx. 30 min.

Standard Cooking method: Brown sausage; drain fat. Add tomatoes, tomato paste, basil, and garlie salt. Cook uncovered 25 minutes.

Make cheese mixture and assemble Lasagna as above. Bake uncovered 30 minutes at 375°F.

This book can be purchased by sending \$4.95 plus \$1.00 for handling to: Project Pacesetter, Park Building, 355 Fifth Ave., Pittsburgh, Pennsylvania leaflet with six excellent recipes. 5¢ 15222. Make check payable to Project

Italian Festival Hikes Sales

An Italian-theme festival, designed to build business immediately before Easter, helped increase sales 10-60% among a group of independent supermarkets supplied by B. Green & Co., wholesaler

Sales increases for individual products offered during the four-week long promotion ranged from a 15% sales rise in grated cheese to 60% greater movement in Italian specialty products, Leon Brafman, the wholesaler's merchandising and advertising coordinator said.

Green was also able to persuade manufacturers to extend allowances over the period of the promotion in order to encourage greater retailer participation. Rather than making the program a sales contest, Green awarded a series of prizes to retailers for the most original display and integration of related items, and for the most responsive customers and best media ex-

Angel's Market, Pasadena, Md., which had filled a rented gondola in the store with merchandise, won a week in Rome for two.

The more notable efforts by retailers included an Italian vendor's wagon in the produce department, filled with zucchini and eggplant and surrounded by menu suggestions; a recipe contest for shoppers, using promotional items in the preparation, and a spaghettieating contest using fingers only.

Retailers became highly enthusiastic about the progress soon after it started, "calling us daily, asking if their display was a possible winner. I'd always say 'You are up against some pretty stiff competition, although the retailer was a near winner."

Before the festival began, Green wined and dined retailers at a restaurant decorated with sample display materials and related high-gross generalmerchandise items for tie-in sales.

Green's ad department furnished sample ad layouts and sign kits. A wine cellar tie-in failed to materialize. however, when orders for a variety of wine glasses had to be canceled after the supplier was unable to make delivery at the last minute.

Lent, 1980

Ash Wednesday will be celebrated on February 20, 1980.



Pasta Partners.



Peavey and pasta makers. Working together ... partners in profit. Milling of Semolina and Durum flour isn't a sideline with Peavey. We re more in the total people feeding process than most suppliers to the pasta industries—from field to table. Peavey is a leading supplier in both quality products and production capacity for service to customers total needs. We see been at it over 100 years. And we believe our future growth depends on helping our pasta manufacturers grow.

In fact, pasta is a way of life with many of our Peavey people. Everything we do has one objective. To bring you the finest Durum products. With rich golden color. The color of quality King Midas Semolina and Durum flour.

That's why we begin with the North Country's timest Durum wheat. And mill it in facilities designed specifically for the prodation of Semolina and Durum flour.

We make pasta in miniature press and driver operations.

And we check the pasta for color and constancy. We also work with our customers on new product innovations creative shapes ... with this miniature equipment.

Confidentially, of course.

We even develop recipes using pasta. Like the dishes at



the left. Recipes are available to you with no obligation. Just write to Peavey. Anything that helps make pasta more appealing to the housewife is good for the pasta makers. And good for Peavey.

Today, Peacey is the first supplier of Durum products with a total range of grades and granulations. To match your needs Plus people who look upon themselves as your pasta partner.



Sairs Offices

Young Shoppers

Today's young shoppers are more questioning than their parents were at the same age, and supermarket own-ers will have to work harder to attract and keep them as customers, retailers attending the 80th annual California Grocers Association convention, were

Constance W. McGeorge, a consumer research consultant based in Columbus, Ohio, warned the audience that the largest segment of shoppers in the 1980s will be the post World War II "baby boom" kids, and their opinions and values will be different from their parents,"

"First of all, more than half the population will not have been alive during the Depression and World War II," she said, "so they do not put the same values on material things and economic security as do their parents. They will be more interested in 'now' rather than 'tomorrow.' To finance their desires, families with two working members will be much more common. In fact, it is estimated that by 1985 there will be more women working than remaining at home with the family."

More Education

The shoppers of the '80s will have spent a lot more time in school than their parents, starting earlier (some as early as two years old) and staying in longer, she continued.

And the schools are part of the life style change, because teaching styles have changed drastically since the end

"The pupils learned different values," she continued. "There was less memorization and more analysis. They didn't study history the way you did, they learned current events, and the emphasis was on the 'why.' As a result of these factors, and a lot more that we don't have time to go into retailers will have to adopt a different strategy to be successful in the 1980s," she added.

The new mentality, which reflects a decline of the old Puriton ethic and an increase in the appeal of pleasure and enjoyment, means that retailers must make shopping faster, more "fun" and a lot simpler, she said.

"Instructions should be on the pack-



Left to right: Gunter Harz, Jack Gorsuch of St. Louis Spaghetti Bowl Champion, and Jin Carol, Ragu Midwest sales Manager.

In addition, operators will have to do more market research, to identify their market segment more precisely than in the past. "You must find out which shoppers in your particulaarea prefer you, and zero in your products and services to satisfy them.

"Part of the new market wants more natural foods, with fewer additives, while another part wants speed and convenience. You have to know which group prefers you, or you won't have any shoppers at all.

"Tomorrow's shoppers identify more with leisure than with work. They will work to live, not live to work, the way so many of the older generation did. To sell in the '80s you have to understand your market, and point your store right at it."

Play Spaghetti Tennis Circuit

Gunter Harz is head of Werner Fischer Sports, Inc., of Omaha, distributors of a tennis product for stringing tennis raquets called "Play Spaghetti". This is a system to string tennis ages, not in a cookbook. Checkout lines should be short or nonexistent, and there should be a lot more natural the Macaroni Journal.

foods — those without additives — because health is important to these new shoppers."

Mr. Harz is also the organizer of the Spaghetti Bowl, Play Spaghetti Tennis Circuit which brought new ways of advertising and promoting pasta products. Sponsors of the first circuit included American Beauty. Skinner, Delmonico, San Giorgio, Prince, R & F, Red Cross, and Ragu Spaghetti Sauce.

The C. F. Mueller Company : pon-sored the largest childen's clin : in the world at Forest Hills during the World Championship Tennis To ma-ment. Sen. Connolly of Texas op ned the youth event. Mueller gave way thousands of t-shirts to the chil lren at the clinic and invited many o the customers to the WCT event and ;ave away spaghetti raquets. Muelle reports they are interested in future ipaghetti Bowl tennis tournaments.

In these tournaments all the players play with spaghetti raquets. Thou-sands of women and children enjoyed free tennis clinics and spaghetti din-ners during the events. Some of the sponsors invited their sales people and customers to enjoy a trade tournament with a cocktail party and spaghetti dinner afterwards, in most cases.

All events received good coverage by television stations and by local, regional and international press. Mr. Harz is a successful tournament direc-

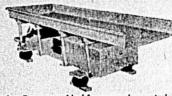
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THE MACARONI JOURNAL

ANUARY, 1980



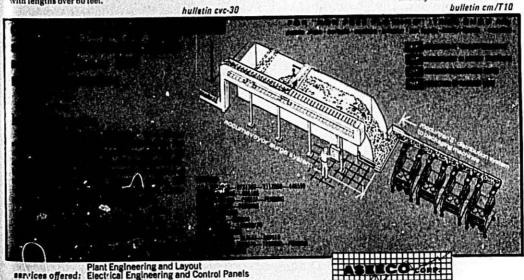




Vibrating Conveyors: Ideal for conveying materials gently without breakage. One piece stainless steel trays which are self cleaning meet the most stringent sanitation requirements.

All units utilize corrosion free "Scotch Ply" reactor springs which can be washed down plus simple maintenance free positive eccentric drives. Capacities of up to 2500 cu. ft. hr. with lengths over 60 feet.

The Modu-Tran II Vibrating Conveyor feeds product sideways as well as in the sideways as well as in the normal forward direction. This unique development by Aseeco Corporation makes it possible to split a stream of product, to any rates of flow desired, with sanitary esthetically designed vibrators. Units can be installed in series to distribute product to mul-tiple packaging machines or neously on demand.



ASEIGO 8857 W. Olympic Boulevard, Beverly Hills, Calif. 80211 (213) 652-5760 TWX 910-490-2101

29

Play Spaghetti Tennis Circuit Marshall Foods Reports (Continued from page 28)

tor who makes great effort in promoting these events. As the inventor of the "Play Spaghetti" stringing system, he was interviewed by local and national television and press.

Mr. Harz is also the President of the International Open Tennis Federation. This organization endorses many products. Mr. Harz suggests that it would be a good recommendation to have the IOTF endorse pasta and sauce products as "pasta products are energy loaders for sport minded people."

Sponsorship Package

A sponsorship package for a Play Spaghetti Tennis Tournament runs \$5,000. But as pasta products are not only energy providers for tennis players, Mr. Harz would like to introduce the idea of having pasta promoters sponsor other sporting events such as soccer, raquetball, jogging, marathons, etc. He can be contacted at Telephone (402) 553-3770; P.O. Box 6414, Omaha, NE 68106. He has established a sports promotion service to handle the needs of such sponsors.

Campbell Sales and Earnings Up

Campbell Soup Company recorded increases in both sales and earnings in the first quarter of its 1980 fiscal year, Harold A. Shaub, President reported.

Consolidated sales for the quarter, which ended October 28, reached \$621,835,000, for an increase of 17% over sales of \$533,008,000 in the first quarter of last year.

Net earnings rose to \$33,507,000, compared to \$30,930,000 in the first quarter last year. Earnings per share increased by 11% to \$1.02, from 92 cents per share in the quarter last

Newly-acquired businesses account-ed for more than a third of the Company's total increase in sales during the quarter, Mr. Shaub said.

Gattuso in Montreal and German Village in Wauseon, Ohio were acquired this year.

The Company announced earlier that it has agreed in principle to sell its Herfy's Corporation subsidiary to Winmar Company, Inc., a subsidiary of Safeco Corporation. Herfy's Corporation operates the Herfy's chain of fast-food units in the Pacific North-

Second Quarter Results

Marshall Foods, Inc. (ASE-MFI) reported a net profit of \$23,000 or 3 cents per share on net sales of \$19,-061,000 for the fiscal second quarter ended September 29, 1979, compared to a net profit of \$138,000 or 15 cents per share on net sales of \$17,657,000 for the like period last year.

For the six months, the company reported a loss of \$386,000 or 42 cents per share on net sales of \$37,928,000, compared with a year-earlier loss of \$159,000 or 18 cents per share on net sales of \$34,569,000.

cents per share was experienced Second quarter results of the year-t rlier period, further, were favorably flee. ted by the sale of property, i was

"We are continuing with our ag gressive company-wide reorganization program aimed at improving profita-bility, controlling expenses and expanding market share in all divisions," company president David J. Weiner

Egg Production

sales of \$34,569,000.

The company said that the second quarter profit, while nominal, represented a significant improvement over results of the first quarter, for which an adjusted loss of \$409,000 or 45

Nation's laying flocks produced 5.79

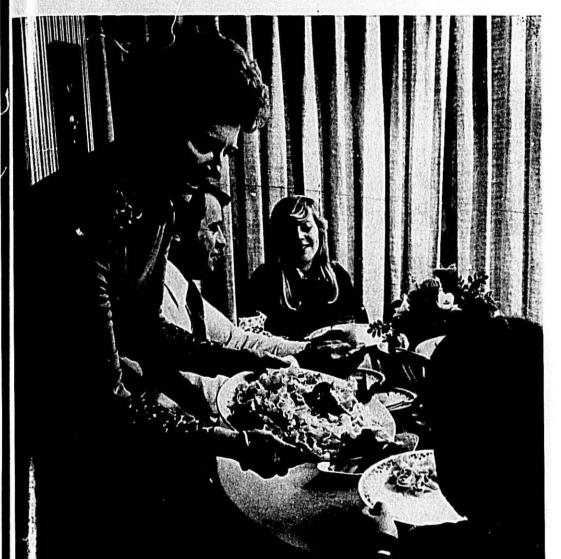
Nov. 1 totaled 287 million both 1% more than last year. Eggs in incubators on Nov. 1 at 39.5 million were up 3% from a year ago.

Egg Products Under Federal Inspection, United States

	PERIOD		
ПЕМ	Oct. 1, 1977- Sept. 30, 1978	Oct. 1, 1978- Sept. 30, 1979	
	1,000	Dozen	
Shell Eggs Broken	688,717	687,447	
Edible Liquid from Shell Eggs Broken:		Pounds	
Whole	415,123	433,072	
White	257,861	246,421	
Yolk	176,712	162,200	
Total	849,696	841,693	
Inedible Liquid from Shell Eggs Broken	51,330	55,272	
Liquid Egg Used in Processing:1			
Whole	482,861	508,118	
White	354,490	341.114	
Yolk	192,906	176,735	
Total	1,030,257	1,025,967	
Ingredients Added in Processing ²	34,950	37,278	
Liquid Product Produced for Immediate Consumption and Processing:3			
Whole Plain	142,441	151,142	
Whole Blends	57,134	63,722	
White	140,368	137,113	
Yolk Plain	19,246	16,373	
Yolk Blends	41,792	42,488	
Total	400,981	410,838	
Frozen Product Produced:3			
Whole Plain	148,293	150,476	
Whole Blends	61,640	58,448	
White	57.277	50,476	
Yolk Plain	16.061	11,085	
Yolk Blends	68,480	69,173	
Total	351,751	330,658	
Dried Product Produced:3		15370000	
Whole Plain	11,090	8,953	
Whole Blends	22,892	28,635	
White	19,181	18,971	
Yolk Plain	14,639	14.783	
Yolk Blends	6,688	5,850	
Total			
Total	74,490	77,192	

Includes fruzen eggs used for processing. Excludes ingredients added.
 Includes all non-egg ingredients added.

a Includes ingredients added.



The cook with sometimes the people hardest to please are sitting right around the family table. So the smart cook really uses her head...and serves up good-tasting noodle dishes.

But the best noodle dishes begin long before they has to use

But the best noodle dishes begin long before they reach the table. They begin on the farms of the northern

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Plains, where the nation's best durum wheat is grown.
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ANUARY, 1980

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AN OVERVIEW OF THE FOOD SERVICE INDUSTRY by Michael Van Dress in National Food Review

from home-the food service industry -has grown rapidly since the early sixties. This growth has had a mixed impact on total demand for farm commodities.

The retail value of food and nonalcoholic beverages consumed away from home in 1978 was estimated at \$87.4 billion. Of this total, farmers received approximately \$2 Lillion; food processors received in a billion; and the wholesale approximately \$39 billion.

The significance of this market is apparent when its output is compared with the value of total food consumed -about \$250 billion, or \$1,144 per person in 1978. The retail value of food moving through food service outless approximated \$400 per person, or \$1 out of every \$3 spent on food.

At no other period in U.S. history has a shift in food purchasing practices been more pronounced. As in-comes increase consumers have been spending relatively more dollars on prepared meals and snacks purchased from food service establishments and less for food purchased from grocery stores for preparation and consumption at home

Since 1960, the retail value of the market for food away from home has grown at a compound rate, adjusted for inflation, of about 3 percent annually. Expenditures on meals and snacks away from home increased from about \$1 out of every \$4 spent on food in 1960 to \$1 out of every \$3

This increase is associated with rising disposable income and changing lifestyles. The demographic composition of the population has also chang-ed. Examples include teenagers frequenting snack shops and hamburger stands; college students often without facilities, inclination, or time to cook for themselves; working wives with less time to prepare meals at home; and older people less able to cook at

Future changes in these factors, with the possible exception of those involving relatively more teenagers and college students, should impact positively on the market for food away from home. Thus, this market

Market Composition

The market for food away from home, including both public and institutional eating places, consists of more than 500,000 outlets. Public eating places-which exist primarily for profits-may be part of a larger facility, such as a soda fountain in a drug store or a snack bar in a bowling alley. Or they may be separate eating places in which most revenue is derived directly from sales of prepared meals and snacks. Separate eating places account for as much as 85 percent of the value of meals and snacks sold by public eating places.

The institutional sector includes establishments where the food service operation usually is supportive and often nonprofit such as universities, sanitoriums, and homes for children. Schools and hospitals are the largest markets in the institutional sector. An institution usually serves three times more people than does a public eating place. But because of the relatively small numbers, institutions account for less than 40 percent of the retail value of all food consumed away from

Patterns of Change

Historical data are not available on all segments of the industry, but information is available from the Census of Business which reflects trends mong retail business that provide meals and snacks. These data also reflect trends in market shares aimong types of food service firms of different size and ownership.

Between 1963 and 1972, sales of Fast Food and Franchising meals and snacks by the retail trade increased 48 percent, after adjusting for inflation. Eating places-whose major source of revenue is meals and snacks-maintained average sales increases similar to those of the total

service in grocery and department stores also increased significantly. Apparently grocery stores did not place much emphasis on selling meals and snacks until 1967, and actually incur-

The market for food eaten away likely will continue to grow at a rate red a total sales decrease of 10 percent form home—the food service industry faster than the total market for food. between 1963 to 1967. From 1967 to 1973, however, constant dollar sales of meals and snacks by grocery stores increased 94 percent. Grocery stores are expected to increase their participation in food service in the future.

Shifts in the market shares of the different types of food service establishments are important since they reflect changes in the nature of con-sumer food demand. Such changes impact on suppliers to the away-fromhome market.

There are five types of eating places-restaurants and lunchrooms, cafeterias, refreshment (fast food) places, caterers, and food contractors. Since 1963, real sales in cafeterias and by food contractors increased slightly as a percent of total eating place sales and sales of caterers decreased slightly. The greatest shifts in market shares, however, involved fast food places and restaurants and lunchiooms. While fast food places more than doubled their share of sales of all eating places-from 15 to 32 percentbetween 1963 and 1978, the share of sales in restaurants and lunchrooms declined from 71 to about 50 percent.

	EATING	LAR SAL	ES
Number	1963	1967	1972
of Units	Thous	and Dollar	
Single	63	68	71
Two or three	104	142	144
Four to ten	145	185	82
11 or more	206	214	:53
Average 1967 = 100.	71	80	92
Source: U.S.	Bureau o		

The increased demand for fast foods gave impetus to developments in franchising, although a few franchisors were in business prior to general national acceptance of fast foods. In 1972, franchise holders and franchisretail trade. ing firms together operated an esti-Food vending operators and food mated 33,000 fast food outlets with total sales of \$7 billion. By 1978, sales had increased to about \$17 billion.

Growth was spectacular for some franchising firms. Between 1965 and (Continued on page 35)

THE MACARONI JOURNAL

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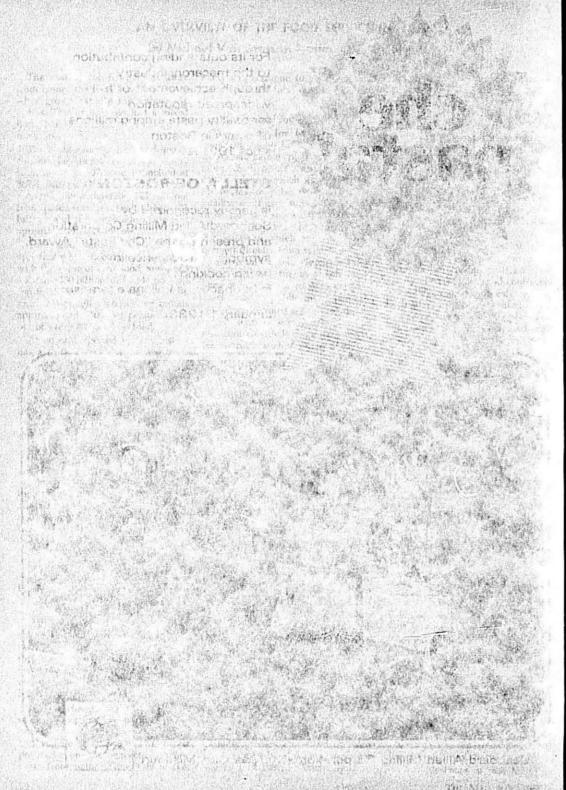
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January 1, 1980



Seaboard Allied Milling Corporation . Kansas City, Missouri



Food Service Overview

(Continued from page 32) he number of fast food franchis-1977, the number of fast food franchising fins included in the top 100 firms
more than doubled according to an
annual listing by Institutions, a trade
publication. Growth was so rapid during this period that some fast food
franchising firms now included in the
top 100 firms were not in business or arge enough in 1965 to be included one of the 400 largest food service

ize and Ownership

Establishment size, as measured in constant dollar sales, has increased abstantially since 1963 for all firms that operate eating places. Real sales per establishment increased 30 perent between 1963-72. In 1972, sales per establishment for single-unit firms were only half as large as for firms with 2 to 3 outlets and about oneuarter that of establishments operted by firms with 11 or more outlets.

Although single-unit firms still have more total outlets and account for a reater percent of total eating place sales, their share in both categories is declining rapidly. Single units accounted for over 80 percent of total eating try until the remaining single units accounted food expenditures also will rise since try until the remaining single units (Continued on page 36)

	DISTRIB	UTION OF I	EATING PLA	CES BY SIZ	E OF FIRM	
Number		Establi	shments		Sales	
of Units	1963	1967	1972	1963	1967	1972
			Per	cent		
Single	90.8	90.4	85.3	80.4	77.4	65.9
Two or three	4.0	3.0	4.0	5.8	5.3	6.3
Four to ten	1.4	1.6	2.4	2.9	3.7	4.7
11 or more	3.8	5.1	8.4	11.0	13.6	23.2
Total	100.0	100.0	100.0	100.0	100.0	100.0
			c	to a star the		

place sales until 1963. By 1967 their share had dropped to 77 percent, and by 1972, 66 percent. Multi-unit firms with 11 or more outlets captured much of the market share lost by single units, increasing their share from 11 percent in 1963 to 23 percent in 1972.

Implications

Although the decrease in number and sales of single-unit firms from 1967 to 1972 was twice as much as in away from home as incomes rise and 1967 to 1972 was twice as much as in the preceding 9 years, the data may understate the actual decline of the independent operator. This is because, in 1972, many of the single-unit firms were affiliated with a franchise concern.



(Continued from page 35) gross margins are higher in the awayfrom-home market.

Growth in the food-away-fromhome market probably will not reach the record high level established during the sixties in the near future. Thus, competition is expected to intensify among eating establishments. The result will likely be an increase in market share by multi-unit firms.

Growth in the food service market will have a varied impact on the demand for agricultural products and the manner in which they are processed, packaged, and marketed. Farmers, commodity groups, and suppliers that recognize and are able to adapt to these changes and to the special requirements of food service firms should benefit from the expected continued growth in away-from-home eating.

Americans Still Too Fat

Our consumption of calories may be down, but obesity is more prevalent today than it was in 1965 according to the United States Department of Agriculture. Those findings come from the partment's 1977-78 Household Food Consumption Survey. According to Mark Hegsted, director of the USDA's Human Nutrition Center, calorie consumption for individuals is generally down - as much as 20 per cent in some groups - yet the prevalence of obesity is greater than it was in 1965, especially among the low income. Hegsted delivered his preliminary look at the consumption survey to the Community Nutrition Institute's Conference on Nutrition and the American Food System.

"Americans are becoming more and more sedentary despite the jogging kick," he added. Hegsted reported further, that the average American woman consumes only 1520 calories a day, less than the recommended dietary allowance (RDA) of 2,000 calories (with upper and lower ranges of 1600 and 2400 calories). He said the decline in energy (or calorie) intake to control obesity makes it difficult for women and the elderly to meet the DRA's for many nutrients.

Other findings Hegsted reported from the study, which is the first to be conducted since 1965, include:

since 1965 when fat made up 42 to 45 Oakland, California; St. Louis, Mis-



Dr. D. Mark Hegsted

per cent of our caloric intake versus the 39 to 42 per cent in 1977.

· Americans are getting about the same quantity of popular vitamins and minerals as in 1965, though he said this may be due to highly fortified breakfast cereals.

· By commodities, milk consumption is down slightly while cheese is way up. Eggs are down; beef slightly down; and meat, poultry, and fish are all somewhat down. Animal products, however, are slightly up in relation to vegetable products. Grain products are down, dark green vegetables are up, and potatoes are even with 1965.

· Carbohydrate consumption as a percentage of calories has remained the same since 1965, although Americans are eating 129 pounds of calorie sweetener yearly versus 113 pounds in 1962, due to high soft drink consumption. As for our consumption of soft drinks, that is especially up among teen-agers; alcoholic beverage consumption is also up.

School Lunch Studies

Food products which school districts buy from local suppliers for their lunch programs at least equal and in many cases are better than donated government-bought foods, according to a study conducted by the National Frozen Food Association. The NFFA study was made of the eight school districts nationally which were selected by USDA to test cash instead of donated government foods as an option for the National School Lunch Program. This year, the United States Department of Agriculture expects to spend about \$700 million to

buy foods for school lunch programs.
School districts participating in the National Frozen Food Association • Fat consumption has declined Food Quality Comparison Study were: souri; Williamsville, New York Ric ville, Iowa; Washington County Florida; Dayton, Ohio; Boise, Idali ; an Ionesboro, Arkansas.

Cash Purchases

Another national test conducted by the U.S. Department of Agriculture in eight school districts points the way to \$162 million a year in food cost saving for school lunches according to a str dy by Kansas State University. The school districts used cash instead donated government-bought foods in their lunch programs during the 1978-79 school year.

Urban, rural and suburban school districts were part of the test. They were selected by USDA following a mandate by the Congress that not more than 10 school districts be selected to test cash instead of donated government-bought foods as an option for the National School Lunch Pro-

The test school districts were: Rice ville, Iowa (enrollment, 785); Chipley, Florida (enrollment, 3,124); Jonesboro, Arkansas (enrollment, 4,997); Williamsville, New York (enrollment, 11,717) Boise, Idaho (enrollment, 23,000); Dayton, Ohio (enrollment, 35,000); Oakland, California (enrollment, 60,000); and St. Louis, Missouri (enrollmen 67.216).

All the school districts now get do nated government-bought foods again as they did before the test. Congress is expected to hold hearings in the test results next year.

The Kansas State University eport was commissioned by the N ional Frozen Food Association and completed by Dr. Donald B. E. ekson of the Kansas State University Agricultural Economics Department Joining the National Frozen Food A ociation as cosponsors of the Kansa State University Study were five oth r national food industry trade associations: National Association of Meat P rveyors, National Food Brokers A: ociation, American Frozen Food Institute, Foodservice Organization of Dis ributors, and the Institutional Foods rvice Distributors Association.

Kansas State University was asked to compare food costs and total costs for preparing and serving type A school lunches in the eight pilot project school districts looking at the prior school year in which the school districts received donated government commodities (1977-78) and then the cash year of 1978-79.

(Continued on page 38)

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Hiring Mistakes Food Processing/Food Service Managers Make

As uncertain economic conditions force food processing and food service ject your offer. executives to keep careful watch over their budgets, industry top management is paying increased attention to the hiring process. Hiring the right person isn't easy, and even managers with years of screening and interviewing experience often find themselves making costly hiring errors.

Sometimes, locating the right person is only half the battle. According to Walt Heyne, president of Dunhill of Fayetteville, Arkansas and a member of a nationwide network of Dunhill recruiters who specialize in placing qualified people in the food processing and food service industries, many interviewers inadvertently "turn off" prime prospects through poor interviewing techniques.

"Although there is no one correct way to interview and hire, there are some common mistakes which many managers make during this all-important process," says Mr. Heyne.

Based upon many years experience, and thousands of interactions with industry executives, Mr. Heyne offers the following tips on interviewing.

- · Conduct an organized interview, without interruptions. Don't keep a candidate waiting. This will allow you to devote full attention to the candidate, and will impress him or her with
- Develop concrete criteria for the job and ask candidate specifically how their experience fits in with your needs. A complete job description will also tell the candidate exactly what he or she is being offered, leaving no doubt for confusion later on.
- Don't be oversold by glowing adjectives and rosy pictures. Questions like "Tell me step-by-step how "ou handled your last major project" are Letter than, "What kinds of projects have you been involved with.'
- Don't turn a prime prospect off by letting the hiring process drag on, or by not showing enough interest. The candidate will rightly question the merits of working in a place where no positive reedback has been received.
- feel at home. Try to minimize their out-of-pocket expenses and pay particular attention to the spouse. They are usually very influential in the can-

didate's final decision to accept or re-

- · Make sure that any people in addition to yourself who will be interviewing the candidate are trained in interviewing techniques.
- Don't overwhelm a candidate with batteries of tests. Conduct only those tests which will yield information you consider necessary to making your decision.
- · Keep your commitments. Call a candidate back when you say you will. and always confirm your offer in writ-

Rapid Restaurant Growth

- · Eating and drinking place sales in the United States increased from \$36.9 billion in 1972 to \$63.3 billion in 1977, for a gain of 71.6 percent.
- Sales for separate eating places in the U.S. were up 83.0 percent compared to a gain of only 18.7 percent for drinking places during the five year period.
- The number one ranking state in eating place sales is California, with sales of \$7.3 billion, while New York with each place sales of \$4.3 billion is a distance second.
- Eighteen states doubled their eating place sales between 1972 and 1977, with most of these states located in the faster growing Southern and Western areas.
- Eight states had decreases in the number of eating places, with six of these states located in the northern half of the nation
- The number one eating place sales region is the East North Central Region with sales of \$10.5 billion, . aly followed by the Pacific Region with \$9.9 billion in sales.

Sales Up Dramatically

Preliminary date from the 1977 Census of Retail Trade indicate that eating and drinking place sales in the United States increased from \$36.9 billion in 1972 to \$63.3 billion in 1977 for a gain of 71.6 percent. Total retail sales on the other hand, were up only Make out-of-town candidates 58.1 percent during the same five year period. The 71.6 percent sales increase for eating and drinking places, the largest among all the major retail categories, was closely followed by the

67.8 percent sales gain for ga al service stations and the 66.6 percent gain for automotive dealers.

Nationwide eating places sales advanced 83.0 percent between 1972 and 1977, for an average annual sales increase during the five year period of 12.8 percent. Total sales for cating places in the U.S. reached \$55.6 billion in 1977, up from \$30.4 billion in 1972. Drinking place sales, which equaled \$7.7 billion in 1977, were up only 18.7 percent from their 1972 level.

School Lunch Studies (Continued from page 36)

Highlights of the KSU report "Cost of Producing Type A School Lunches

–USDA Donated Commodities Versus Cash in Lieu of Commodities" follow together with a summary of its con-

- As the national consumer price inde for food eaten away from home was going up 10%, the food costs of six of the eight cash school lunch pro-gram actually went down . . . and by an average of 3.6¢ per meal... nationally that could mean up to \$162 million in food cost savings for hard pressed school foodservice programs with cash instead of government-bought foods.
- Deflating 1978-79 food costs to 1977-78 levels, every one of the eight school districts reduced their food costs with cash below what they had been the year before with donated government-bought ods . . and the average decreas was 6.5¢ per lunch. There were 4 billion school lunches served a ring the 1978-79 school year.
- It made no difference whet er a school district was large or nall, urban or rural, or even suburb. ... cash was a winner over do ated government bought foods in very
- School districts refuse some do ated foods . . . nobody refused cash
- Total costs for putting a lunch on the cafeteria table went down with cash in four of the eight test school lunch programs while the cost of food eaten away from home went up 10% nationally. Deflating 1978-79 school year costs to 1977-78 costs for putting a school lunch on the table, in every test school district the cost went down or remained the same with cash.

Introducing Hoskins Company



Charles M. Hoskins

Glenn G. Hoskins Company was launched in 1941 as a business and technical consulting service to the Macaroni Industry. Over half the industry in North America subscribed to the Hoskins service. During the consulting years substantial contributions were made to the technology and operation of the industry.

Temperature and humidity controls of maraconi dryers were first introduced by Hoskins and then disseminated throughout the world.

Plant operations Forums were held for 13 years. Members of the industry and suppliers discussed technology and theory of macaroni manufacture. The most valuable contribution of these meetings was a free exchange of information which substantially increased the technological competence of the

One of the proudest contributions to the industry was Bob Green, the Secretary of the NMMA, who originally entered the industry through our organization.

We acted as consultants in designing a number of new factories and expanding old factories. This included the Creamette Company, American Beauty, A. Zerega's Sons

n the 1960's the name was changed to Hoskins Company and the nature of the business was changed to a Manufacturers Sales Representative for:

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CLERMONT, a manufacturer of noodle cutters, noodle sheeters, Chinese noodle production lines, crepe manufacturing lines and related equipment.

ANALYSIS OF AN APPETITE

From the National Restaurant Association News

Food.

It's that simple. And according to Dr. David Solomon, a practicing pro-fessional member of the Chicago Institute for Psychoanalysis, the whole idea of food and eating out is impor-

"When I listen to talk-after racquetball, in a bar-it isn't about sex, It's about where these guys have eaten lately," he said. "It's amazing. Everyone discusses food.

"We've even reached the point where vacationers decide what they're going to eat before deciding what they're going to see."

There are several reasons why the topic has earned its incredible popularity, Solomon explained. "Eating out is like getting your wishes fulfilled and your needs taken care of. Customers have the idea that what they want will be forthcoming, that things are being done especially for them."

Food is a median, he added. "It creates a comfortable feeling and eleminates barriers. It's also sharing-you break bread with friends."

Perhaps that explains why so many important events tend to happen in restaurants - celebrations, arguments, proposals, discussions, anouncements and confessions

Food Relaxes

"You can always turn to food or drink to reduce the intensity of what's going on," Soloumon noted. "It can be a way of exchanging; a way of lightening the load.

"Actually, it's only natural that more personal, social and business relationships take place over food. More time is being spent in restaurants. Why shouldn't personalities be involved?"

As consumer expectations change, Solomon pointed out, dining establishments must cater to these new needs and desires. "Eating out is a social event. It's a form of entertain-

As a result, diners are more conscious of both attitude and service. tion that seeing an item makes one "People will go back to a place time after time if they're recognized. They want to feel special and important."

The worst thing a restaurant can do, Solomon maintained, is rush cus-

tomers in and out. "It's a terrible feel- know how things are made and wha ing-I compare it to an assembly line. All the enjoyment is destroyed."

Tastes are another thing that have a way of changing. And according to Solomon, adaptability to change-or lack of it-says a great deal about a

He looks at the "Meat and Potatoes Man"-the customer who orders steak in an Italian restaurant, beef minus the wellington in a french restaurant and turf without the surf in a seafood

Other Restaurant Types

"There are some people who eat the same thing constantly. When they dine out, they order exactly what they eat at home," Solomon said.

"Others-continually searching for the ultimate high-always want to try something new. It has to do with one's sense of adventure. In fact, the increase in adventuresomeness directly relates to the success of ethnic restaurants; the willingness of individuals to taste things they've never sampled

tures-appeals to many diners.

Self service has a variety of strong points, Solomon explained. "Many like the feeling that they can have as much as they want. They relate abundance with value. Others want to be sure that what ever they want will be endlessly available."

However it's graduates of "the clean plate school" who have the most trouble at salar bars. They certainly won't lose weight," Solomon remarked, "and nine times out of 10, they leave the table groaning."

Salad Bar Whets Appetite

Yet overall, an attractive salad bar whets the appetite for what's in store. And in most cases, showing off a tempting food display is a terrific selling

"One glance at a chocolate cake works like magic-better than dozens of menu descriptions. There's no quesmore likely to order it," Solomon said.

Throughout the entire meal, he noted, today's diners want service people to be knowledgeable, attentive and efficient. "Customers want to

ingredients are used. They we it to feel that they're in good hands.

"As a restaurant-goers become sophisticated, they consequently be come more demanding."

One thing Solomon would like t see, however, is people feeling freer to send back an unsatisfactory meal "Too often they confuse being assertive with being aggressive. They think someone will disagree or get angry with them.

"Overcoming the fear of exchanging a dish gives one an incredible feeling of accomplishment. And the truth is, they're helping the restaurant by providing feedback."

According to Solomon, the pairing of customer opinion and operator attitude can be dynamic. "Creating a feeling of goodwill makes all the difference in the world. People thrive on that bit of 'special' treatment or 'extra' attention.

And if he had a restaurant Solomon said customers would know that they were appreciated.

"When you buy someone a drink Other resturant-goers prefer to create their own edibles at salad bars or minimal. The same goes for sharing buffets. Choosing from a variety of a new dessert. Both are good business items-from different tastes and tex- -ways a restaurant can say thanks for

> "People want to be served. They want good food and they want to be entertained. And that's what they're willing to pay for."

The Importance of Interpreting Demographics

Changes in demographics and con-sumer lifestyles can lead to tree andous marketing opportunities. But hese changes are happening so rapic v, it is no longer enough for retails s to have the facts at their fingertips. Successive the facts of the fingertips of the facts at their fingertips. cess in retailing depends largel on how these facts are interpreted.

Speaking at the Food Marketin; Institute's fal! conference, Thomas S. Carroll, president and chief executive officer of Lever Bros. and chairman of the Grocery Manufacturers of America, said "the art is interpreting the facts, deciding what the changes are, what the growth and consumption is and what it means to us."

Although Carroll was addressing retailers and manufacturers in the food

(Continued on page 42)

THE MACARONI JOURNAL

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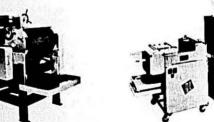
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NUARY, 1980

41

Interpreting Demographics

industry, he used Bloomingdale's, a New York department store, as an example of strong marketing.

Bloomingdale's Philosophy

"Bloomingdale's has a philosophy. They want to get in on a trend very early, and when it's peaked, get out. The whole idea of that merchandising strategy is to pick it up on the way up, to get into it before the competition sees it," he said.

Today, the country is facing some very pressing problems-rising infla-tion, a gathering depression, a shrink-ing dollar and soaring interest rates. "If the pessimists aren't happy now, they never will be," Carroll mused.

However, marketers who are in a position to take advantage of consumer attitudes and changing lifestyles can expect some boom years ahead.

the 1980s as being more "selfish" than water and some stirring. his counterpart of 20 years ago. "They are less outer directed and more inner directed," he said, and as a consequence are more concerned with tak- either in a one-serving or family-sized ing care of their bodies.

There is a new emphasis on keepcrop of experts is devising methods for the care and protection of the body

As one example, he cited the fact that drinking habits have changed radically since the 1950s. Now there are fewer hard drinkers and items such as club soda and bottled water are big sellers.

This concern for health has spilled over into consumer eating habits, now more concerned with nutrition, diet foods and the use of cholesterol. "In 1950 nobody but a few doctors knew what cholesterol was."

Birth Rate Drops

Carroll then pointed out to some population statistics, noting that during the baby boom of 1946-1964, there were a total of 76 million births. The peak year was 1957, when there were 4.3 million births. By contrast there were a total of 3.3 million births in 1978 and the annual birth rate will

While the birth rate is declining, the number of households is going up, and approximately 50% of these households are occupied by only one up because of rising meat prices, has

or two people. This figure is likely to rise to over 60% during the next decade, said Carroll.

"So the changing composition says that there is an expanding market for housing, durable goods, home fur-nishings and household products." In addition, there is a trend toward leisure products such as personal products and cosmetics, easy to prepare foods and fast cook appliances. The increasing number of women in the work force also affords greater sales opportunities in these areas.

Kraft Yests Instant Pasta

George Lazarus writes in the Chicago Tribune: The new miracle at Kraft is a line of Miracle hot dishes, dry pasta products aimed at the growing instant-meal market.

These items, packaged in tableready bowls, needs no stove prepar-He characterized the consumer of ation, only the addition of boiling

They include macaroni and cheese, spaghetti with tomato sauce, noodles with brown gravy and mushrooms,

The Miracle hot-dish line [that's ing fit. Health clubs are booming, in- how Kraft describes it] has been introterest in sports are surging and a new duced in five test markets which the

company won't identify.

Chances are the competition is aware of Kraft's testing because the Glenview-based company has entered a new market where there is plenty of

The main competition: Mug-O- of 2,000 of 2,000 of zen food. (Nestle), Cup - O - Noodles (Nissan Foods), and Lite Lunch (Thomas J. Lipton, Inc.) Sanwa Foods, with its Noodles-To-Go, is a new entry. All these products are either noodle or casserole products.

In the last two years, this market has become an \$85 million annual business, though some industry observers figure it as high as \$100 million.

With other new entries about to hit the market, grocery sources are predicting a 25 per cent increase in sales for 1980

How the market fares will depend on competitive pressures and promotional support. Kraft says it will spend a lot on its new Miracle, through Foote, Cone & Belding here.

The dry pasta market, which shot

new instant meals.

As for Kraft's new Miracle, tlen duct is still being tested. If it na the grade and moves into national dis tribution, there will be more than few smiles in the executive suite in

1980 Thomas Register Available

and food handling equipment ar among the 40 product categories, plu 2,000 companies that have been added to the 1980 Thomas Grocery Register now available. The three volume 2,600-page annual directory catalog 58,000 United States and Canadia companies under 4,050 product cate gories and services. Directory of the Institutional Food Market, a supple ment to TCR, is packaged with ead subscription order.

Published since 1898, TGR is the industry's largest and most compre hensive guide of manufacturers at distributors. It includes importers an exporters. International distribution spans more than 100 countries.

TGR lists manufacturers of for and non-food products packaged for retail and institutional markets. It als lists manufacturers of supplies, equipment and machinery used by all seg ments of the industry from farm b

A ready-made sales force of 4,30 brokers is available to manufa- uren and importers. There's also a : ction of 2,000 of these brokers who so I fro

More than 400 leading nation I, re gional and local trade associatio s an spotted throughout the volum -un der sections or product cate orie whose members they represent.

Users of TGR have access to 160 000 listings with full company ame. address and telephone number a . well as a total assets guide and supplement tal data.

Other sections include public d and refrigerated warehouses an brand names. The directory is indexed by sections and product categories.

Thomas Grocery Register, including the institutional markets supplement, is \$69 postage prepaid. Additional copies of the supplement are \$15 each Write to Thomas Publishing Co. Dept. GR80, 1 Penn Plaza, New York

THE MACARONI JOURN

Len DeFrancisci is standard factory 1980 Thomas Register Available Microwave ovens, snacks, protein and food handling equipment are among the 40 product categories, pla 2,000 companies that have been added. Demaco macaroni plant.

What do you want with Len DeFrancisci? Look at it this way. A macaroni production line is not something that you order from catalog, plug in, and forget about.

It's a major project.

Properly, it should be specifically designed for your plant, for the pedific location it's going to occupy in your plant, and for the particular environmental conditions it will meet there.

It should be installed with the same skill, and the same care and tention with which it was designed. And, because it is a major piece of machinery, it should be

ovingly attended to by its designers and builders until it is working perfection — and for as long after that as it remains in operation.

it's just that we want you to get everything out of our machine we designed and built into it.

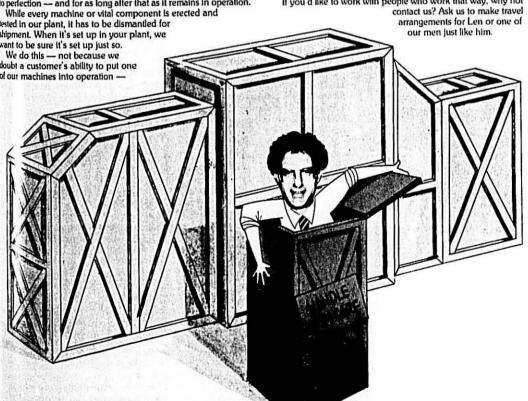
So Len, Jiggy, Joe DeFrancisci, or someone just as skilled (in engineering, assembling, or production), stays with you all along the line. He's part of the package. He's there to protect your interests and get the machine into profitable production for you soon after it arrives. He's a professional skeptic. He makes sure the macaroni production line does exactly what we say it will. And,

when he says it works right, it works right.

This is precisely the way we work. In fact, since we started serving the macaroni industry in 1911, it's the only way we've ever

known how to work.

If you'd like to work with people who work that way, why not contact us? Ask us to make travel arrangements for Len or one of



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NO. 1 SALES FORCE MANAGEMENT PROBLEM?

IT'S STILL POOR UTILIZATION OF TIME AND PLANNED SALES EFFORT

The number one problem in sales force management still is poor utilization of time and planned sales effort. This key problem area was pinpointed following a three-year study of field sales managers by Dr. Jack R. Dauner, professor of marketing at Fayetteville State University (NC) and Dr. Eugene M. Johnson, Professor of marketing at the University of Rhode Island. Aside from their academic responsibilities both men are frequently called upon to serve as management development and training consultants for corporations, industry associations and governmental agencies.

The results of this most recent study by Dauner and Johnson were obtained from several hundred sales and marketing executives who have been par-ticipants in Field Sales Management seminars conducted by the authors in major markets throughout the United

The second most important problem is inadequacy of sales training. This came as somewhat of a surprise in view of more sophisticated training techniques and the reported willing-ness of top management to provide greater financial support for sales training activities. In third place is wasted time in the office by salesper-

The questionnaire included a list of 73 problem factors in sales force management, 32 factors which lead to termination, and 11 factors which lead to voluntary resignation of salespersons. Credit for the original questionnaire goes to Al N. Seares, retired vice president of Remington Rand and two-time president of Sales & Marketing Executives - International. A similar questionnaire was used for a research project in 1959 by Seares and Jack R. Dauner, who was then managing director of Sales & Marketing Executives Association of St. Louis, to determine key problem areas among the 500 members of that organization. Comparisons of the results from the 1959 SME of St. Louis study and the one recently completed are shown in Table 1 and Table 2.

Of particular interest to top executives and field sales managers is the finding that over the past 20 years there has been relatively little change

	TABLE 1
Comparative	Analysis of Top Problems in Sales Force Management
	By Rank in Frequency of Problem
Dauner-John	ion Study (1979) Versus SME of St. Louis Study (1959)

Sales Force Management Problem	1979	19
Poor Utilization of Time and Planned Sales Effort		
Inadequacy in Sales Training	2	21
Wasted Time in Office by Salespersons	3	6
Too Few Sales Calls During Working Hours	4	3
Inability of Salespersons to Overcome Objections	5	5
Indifferent Follow-up of Prospects by Salespersons	6	7
Lack of Creative, Resourceful Salesmanship	7	2
Meeting Competitive Pricing	8	15
Lack of Sales Drive and Motivation	9	8
Recruitment and Selection of Sales Personnel	10	11

TABLE 2 Comparative Analysis of Top Problems with Sales Persons Which Result in Termination mer-Johnson Study (1979) Versus SME of St. Louis Study (1959)

Problems with Salespersons	1979	1959
Poor Work Habits	THE PERSON NAMED IN	
Lack of Resourcefulness, Initiative and Fact Finding	;	;
Inability to Sell from Beginning to End-Closing	1	
Unwillingness to Canvass and Establish New Contacts	4	1
Inability to Meet Objections: Slow Unresponsive		10
Lack of Self-Evaluation and Self-Betterment	6	6
Refusal to Prepare and Use Required Reports	7	14
Lack of Vision and Creative Thinking	8	4
Lack of Self-Confidence and Sustained Enthusiasm	o o	7
Negative Attitude, Lack of Sales Interest	10	13
	7. THE REPORT OF THE PARTY OF T	Poor Work Habits 1 Lack of Resourcefulness, Initiative and Fact Finding 2 Inability to Sell from Beginning to End—Closing 3 Unwillingness to Canvass and Establish New Contacts 4 Inability to Meet Objections; Slow, Unresponsive 5 Lack of Self-Evaluation and Self-Betterment 6 Refusal to Prepare and Use Required Reports 7 Lack of Vision and Creative Thinking 8 Lack of Self-Confidence and Sustained Enthusiasm 9

in the top 10 problems in sales force management or in the primary reasons for termination of sales personel. A careful review of both tables will bear this out. These similarities suggest that even in the dynamic sales and marketing functions change comes very slow-

For example poor utilization of time and planned sales effort has not lost its place over the past 20 years as the No. I sales force management problem. In addition, poor work habits continue to be the top problem with salespersons who are terminated and lack of resourcefulness, inlative and fact finding is a close second on both lists.

The questionnaire was also used to collect additional information about the sales management function. Analysis of the responses indicates that:

- The average starting compensation for salesperson in 1979 was \$13,520 compared to \$5,800 in 1959.
- The average annual income for all salespersons in companies participating in the 1979 study was \$20,600 against \$8,993 in 1959.
- . The methods used for sales compensation were as follows in 1979: Straight salary, 17%; com-

bination of salary, commission and/or bonus, 60%; drawing account, 9%; and straight commis sion, 14%. No significant change have occurred since 1959.

- The average length of time pe in basic sales training w ; 9.4 weeks versus 16.5 weeks it 1959.
- The average cost of basic sales training (not including sa) person's salary and travel ex use was \$3,000 against \$2,8 1 in
- The average span of cont il it 1979 was one supervisor fo each 6.7 salespersons. This con sares to one for each 9.0 supervis rs in 1959. Thus it would appea that there is a tighter span of control over the sales function than in
- The turnover of salespersons has decreased from 15% in 1959 to 11% in 1979.
- . The use of call reports has remained constant at the 80% level.
- · The availability of adequate manpower was reported by 60 of the participants compared

THE MACARONI JOURNAL

serve is a guide to sales and marketing growth in physical volume, nane ers in better understanding problem areas of their positions and in meeting the specific training needs Danner and Johnson, who regularly team up to present between 25-35 sales and management seminars each year, "A recognition of the soft spots in a sales organization is the first step loward increasing sales efficiency and management effectiveness."

Most Small Businesses Are In Compliance with the President's Wage and Price Guidelines

Over 90 percent of small business are apparently in compliance with the general principle of the President's Price Guidelines. This key conclusion comes from the statistics found in a recent paper prepared for U.S. Small Business Administration entitled, "Recent Patterns of Price Change in the Small Business Sector." The research was done by Professors Dunkelberg and Scott of the Purdue University's Economics Department using survey data from the National Federation of Independent Business. The questions they were asked to consider were:

I) Is there any way to measure the degive of compliance of small busin s with the President's Wage and P ce Guidelines?

2) V hat are the probable reasons for tl · inability of small firms to com-

· basic idea behind the price guic lines is that price increases showd be limited only to cost increa is. Profit levels should remain con ant. To accomplish this basic goal a complex set of guidelines was

The Price Standards

lı summary form, the basic price standards can be described as follows: The price deceleration standard requires the cumulative price increase for the current year to be one half of a percent below the annual increase or 1976 and 1977. In no case should the rate of price increase be greater than 9.5 percent.

The profit margin standard requires that profit margins be no higher than he margins for the best two out of the

JANUARY, 1980

results of this most recent re- last three fiscal years. Total current gathered from a highly diver- profits may not exceed base year progroup of line executives can fits by more than 6.5 percent plus any

The gross margin standard for wholesalers and retailers requires the current mark-up to be no greater than it was in the base year. Where margins have been rising, however, the increase may be no greater than the annual average increase in the base

Results From the Study

Dunkelberg and Scott found the following indication of compliance:

Price Deceleration Standard

The annualized average Index of Reported Prices developed by Dunkelerg and Scott for the NFIB sample was 6.5 percent in 1978-IV, 1 percent above the average for the Wage and Price Guidelines "base period" (1975-IV to 1977-IV). This data indicates that on the average small business was not in compliance with the 0.5 price deceleration standard. But,

Thirty-eight percent of the sam-ple firms in the 1978-IV survey reported price declines or no in crease in price. Clearly they are Margin Standards in compliance.

Eighteen percent of the firms reported annualized price increases below the 9.5 maximum rate of increases. They may be in compliance with the price deceleration standard depending on their price change during the base per-

Thus, a total of 56 percent of these small firms may be in compliance with the price decelera-

Profit Margin Standard

o A profit margin standard is provided in the regulations as an alternative yardstick. It can be used by small business with uncontrollable price increases on inputs, or where calculation of the price deceleration standard is impos-

Firms which have been raising prices by more than the price deceleration standard, do not have unusual profit gains, in general. Labor and raw material cost increases, which had caused a deterioration of earnings, lead to the price increases.

Profits have increased in fewer than 6 percent of the firms in recent quarters for firms which were not in compliance with the price deceleration standard.

Why Have Costs Increased by So Much?

o The minimum wage increased by 15 percent in January 1978, and 10 percent in January 1979. Other research studies have shown:

1) compliance costs for minimum wage increases for the smallest firms to be 4.2 percent of sales, while for larger, small firms it is only 0.1 percent of sales, indicating a heavier burden of the minimum wage on the smallest firms;

2) the ripple effect of the minimum wage on other wages double the cost of the minim

mum wage change. o Labor-intensive small business reported more pressure on earnings than capital-intensive firms following the mimimun wage in-

The Producer Price Index which reflects the cost of inputs increased by 10 percent in 1978.

Over 40 percent of NFIB survey firms are in the distributive trades where a margin (fixed mark-up) standard applies.

Since the Producer Price Index went up by 10 percent in 1978, prices would be expected to go up by at least 10 percent for these firms which are in compliance with the margin standard.

In fact, regression analysis indicate that actual price increases by this mall business sample are below what would be expected from their previous behavior given the increase in the Producer Price Index.

o It may be true that the average small business is not in compliance with the price deceleration standard. But the evidence indicates that only a relatively few firms are not in compliance with the alternative price standards...

For copies of the paper contact the Office of Economic Research (Vermont Bldg.) 1441 L. Street, N.W., Washington, D.C. 20416.

A D M Earnings Improve

Archer Daniels Midland Co. in the three months ended Sept. 30 posted net earnings of \$24,196,328, equal to 70¢ per share on the common stock, more than double the first quarter earnings of a year ago.

In the first quarter of 1978, ADM had net income of \$10,072,372, equal to 29¢ per share, restated.

Provisions for federal and state income taxes for the first quarter were \$14,779,400, compared with \$2,110,-000 in the comparable period a year

Average number of common shares outstanding in the quarter was 34,635,-140, against 34,568,516 in the first quarter last year.

GMP Hearings

Standards Committee members of the National Macaroni Manufacturers Association attended the hearing on recommendations on current proposed Good Manufacturing Practices held by the Food and Drug Administration recently in Atlanta. They were President Paul A. Vermylen; Director of Research James J. Winston; Maynard Herman, Technical Director, C. F. Mueller Co.; and C. Mickey Skinner, Chairman of the NMMA Standards Committee. Mr. Vermylen presented the following recommendations:

1-Section 110.3 Definitions

The "definition" section of the proposed regulations is incomplete since the section does not include a definition of the term "micro-organisms." In addition, we would appreciate defining micro-organisms of public health significance and specific reference to the pathogens involved.

2-Section 110.20 Plant and Grounds

plant and facilities shall permit the taking of "proper precautions" to re- contamination. However, while food duce the potential for contamination. This section further provides that the potential for contamination may be reduced by any "effective" means including the separation, by location, partition, air flow, enclosed systems, or other effective means, of a variety of enumerated operations.

It appears that the proposed regulation would allow for the use of any means that would be effective in preventing potenial contamination.

It is our studied opinion that this section of the regulations should be

technique described is only one of several possible means of preventing potential contamination. In this regard, the proposed regulations could ne amended to provide as follows: The potential for contamination may be reduced by any effective means including, but not restricted to the separation, by location, partition, air flow, enclosed system, or other effective means, of the various operations

3-Section 110.35 Sanitary Operations

The last section of this regulation, concerning the general maintenance of buildings, fixtures, and other physical facilities of the plant, states that "All applicable regulations promulgated by the Environmental Protection Agency for the application, use of holding of these material should be followed." By the regulation's reference to EPA regulations, it appears that FDA is trying to make a violation of the applicable EPA regulations also a violation of the Food, Drug, and Cosmetic Act. This provision should be stricken from the proposed regulation for the following reasons:

Manufacturers are already subject to penalties for violation of regulations promulgated by EPA pursuant to the various statutes that it administers. It is inappropriate in our opinion, to subject manufacturers to increased liability under the Food, Drug and Cosmetic Act for violations of EPA regulations because of possible differences in interpretation of the regulations by the two agencies which can cause considerable confusion to the manufacturers.

4-Section 110-93 Warehousing and Distribution

This section of the proposed regula-Section 110.20 Plant and Grounds tions provide that storage and trans-Section 110.20 (b) provides that the portation of finished foods shall be under conditions that will prevent manufacturers exercise a great deal of diligence in producing a safe and healthful product and in selecting proper storage and transportation facilities, manufacturers are frequently unable to completely control the conditions of such storage and transportation. At some point, FDA must look to others in the distribution chain to insure that "good transportation prac-tices" and "good storage practices" are followed in the same way that FDA expects manufacturers to comply with "good manufacturing practices".-This is an important matter to which FDA

should be made sensitive.

5-Section 110, 100 Records

Processing and production records of processes intended to pasteur ze or otherwise treat materials to destroy, prevent, or control the growth of micro-organisms of public health, significance, shall be maintained and shall contain sufficient information to permit a public health evaluation of the processed food.

In regard to this section, provisic should be permitted to insure that pro cessors will not be encumbered wit volume of record keeping that can cause undue financial hardship.

Capital Cost Recovery Act of 1979

Leighton Conklin and Lemov, legal counsel for NMMA, reports on a significant legislative proposal:

On June 27, 1979, bills entitled "Capital Cost Recovery Act of 1979" were introduced in both the House and Senate. Both bills have enormous oi-partisan support. The House bill, H. R. 4646, was introduced by James R. Jones (D-Okla) and was co-spon-sored by more than 240 members The Senate bill, S. 1435, introduced by Gaylord Nelson (D-Wis) was co-spon sored by more than 40 members.

The legislation, if enacted, would extensively amend the Internal Revenue Code by revamping the provisions concerning allowable depreciat m of business assets. Specifically the bills

· Revise the methods for det min ing useful lives of business issets for purposes of computing llow-able depreciation deduction The bills would replace the asset do reciation range (ADR) method vith a schedule of capital cost rec very periods for three classes of bu iness

Class I - Buildings and their structural components. Ten ears Class II - Tangible property. Five years

Class III - Automobile, taxis, and light duty trucks up to \$100,000. Three years.

 Allow a ten percent investment tax credit for buildings and tangible property and a 6 percent credit for aut mobiles, taxis, and light duty trucks.

THE MACARONI JOURNAL

• Require recapture of depreciation its and investment tax credit

s applicable to assets which are old otherwise disposed of prior to the e piration of the capital cost re-

• Per nit taxpayers to deduct less than the full allowance for capital cost recover in any taxable year.

· Permit a carry-over to succeeding taxable years of any unused depreciation amounts.

Disqualify capital cost recovery property from the allowance of first year depreciation.

 Treat amounts claimed as the capital cost recovery of non-corporate essors as an item of tax preference for moses of the minimum tax.

· Adopt as an accounting practice the half-year convention" under which vestments eligible for capital cost ecovery treatment or the investment ax credit which are made at any time uring the taxable year are deemed to be made in the middle of such year.

The House bill is currently pending in the House Ways and Means Committee. At this point, no hearings have been scheduled, but it is possible that the bill will be taken up during hearings on more general tax legislation.

The Subcommittee on Taxation and Debt Management of the Senate Finance Committee held hearings on S. 1435 on October 22, 1979. At those hearings, the National Association of Manufacturers, the Business Round-table, the Chamber of Commerce and the National Federation of Independent Businesses all testified in support of the legislation. The administration stated at the time of the hearings that they were not ready to support the legislation, because they feared that it would cut inequitably into the economy. However, it should be noted that the House Ways and Means Committee has received favorable comment on the House bill from the

Technical Study Tour

Federal Reserve.

The National Macaroni Manufacturers Association is planning on taking a group of macaroni plant techni-cians to the IPACK-IMA Show in Milan, a tour of plants in northern Italy arranged by Braibanti Corporation, in Imperia, Farma and Bologna and concluding a two week trip with a Macaroni School in Zurich conducted by personnel of Buhler-Miag, Inc.

Topics to be covered in the school would include:

- · Pasta and dough quality.
- · Extruding-design and purpose of all components.
- Dryers: design and purpose of short and long goods dryers.
- Basics of drying theory.
- · Quality control.
- Preventive maintenance.

Cost from New York is \$1154 per person, double occupancy; \$230 additional for single supplement; \$620 land rate only, per person double oc-cupancy. Deposits of \$200 are required now; full payment by February Rooms are at a premium for the IPACK-IMA Show so if you are interested, act now. Write the NMMA office, P.O. Box 36, Palatine, IL 60067 for brochere and further details.

New Line in Switzerland

Buhler-Miag Corporation reports that Gebruder Weilenmann AG in Winterthur, Switzerland have recently ordered a continuous long-goods high-temperature line, which will have a capacity of 800 kg/hour.



ANUARY, 1980

WHO'S TO REGULATE THE REGULATORS?

By

Richard L. Lesher President Chamber of Commerce of the United States



Have you ever stopped to consider that runaway regulations threaten much more than your pocketbook—that they could also wipe out

America's technological leadership, lower your standard of living and actually lead to a loss of life? Sound exaggerated? Believe me, it's not; it's already happening.

To get a clearer picture of just why this is true, consider how excessive regulations have restricted our ability to compete in international trade. Last year, the United States—the country we like to believe is the leader of the free world—experienced: The lowest rate of productivity increase in the industrialized west; the second lowest rate of investment (through the second quarter); the lowest number of patents issued in any year since 1964; a currency whose value was rapidly declining, and a rate of inflation which was rapidly climbing. And all that, I might venture, was more than a coincidence.

What we've been witnessing is no less than an attack on the very essence of progress. As the magazine, Nation's Business, recently noted: "If innovation had stopped ten years ago, we'd be without small computers, home smoke detectors, wide-body jets, and synthetic heart valves."

The sad, but undeniable fact is this: Each year, we are transferring more and more of our national wealth and best intellectual talent from the pursuit of progress to the satisfaction of regulatory requirements. Money being spent on research and development today is lower in real dollars than it was 10 years ago. And now, this sustained smothering of invention is bearing a bitter fruit.

Listen to the words of Dr. Ivar Giaever, a Nobel laureate in physics, who says: "The SST is French and British, the fast breeder reactor is French and Russian and the cassettes we listen to are Japanese. It's no wonder we're all worried."

Unfortunately, that's just the beginning. America's technological leadership has either been already over-

taken, or is being severely challenged in many other areas: in optics, election microscopes and stainless steel by the Japanese, in man-made fibers by Korea and Taiwan, and in the development of nuclear energy by Sweden, France and West Germany.

And consider what's happening in two areas traditionally considered our strongest—broadcasting and chemical. Syndicated writer Allen Brownfeld recently reported that while the sale of video tape recorders in the United States doubled and approached \$1 billion in 1978..."Not one of the 12 machines sold in the U.S. was made in the U.S. even though the American broadcast industry pioneered the device. They are produced in Japan, even those trademarked RCA, GE, Zenith, Magnavox and Sylvania."

Nation's Business recently featured a special report analyzing the dilemma in which the chemical industry finds itself.

On the one hand, we want the industry to develop new products like: Chemical pesticides to control weeds and insects that destroy food crops; synthe : fibers specially designed to keep us warm; pharn ceuticals to improve and prolong life; and plastics f r example, in auto grilles, dashboards and body pa to reduce weight and increase gasoline mileage. (1 the other hand, the Congress has passed so may laws limiting chemical exposure in the environmen, workplace and marketplace-the Federal Insecticie . Fungicide, and Rodenticide Act, the Clean Air A. the Federal Water Pollution Control Act and 11: Toxic Substances Control Act-and the indust / must spend so much money complying with regul. tions from the Environmental Protection Agenc. the Occupational Safety and Health Administration. and the Consumer Product Safety Commission, that it finds its ability to compete in the world markets has been severely eroded.

The problem of runaway regulations now affects our lives in almost every imaginable way. It is much too serious a problem to be left to the regulators alone. In fact, the real question now is, who is going to regulate the regulators?

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48

THE MACARONI JOURNAL

JANUARY, 1980

9

INDEX TO ADVERTISERS

and the state of t	•
	5-7
	31
	29
Braibenti Corporation14-	15
Buhler-Mieg Corp 22-	
	17
	49
	43
	19
	49
	2
	37
	30
	52
IPACK-IMA 35-	
	49
	5
	37
	11
Peavey Company26-	
	51
Seeboard Allied Milling Corp	
	41
	37

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New San Giorgio Sales District

John Schultz, Sales Manager for San Giorgio Macaroni, Inc. based in Lebanon, PA has announced the formation of a new sales territory that will encompass Scranton/Wilkes Bar-re and Binghamton. The territory previously consisted of Scranton/Wilkes

Barre.
With the creation of the new sales territory, there are two staff promotions. Vito Castelgrande who has been Account Supervisor for the Scranton/ Wilkes Barre territory, will be District Manager for the newly formed terri-tory. An employee of San Giorgio since 1973, Mr. Castelgrande started with the company as a sales represen-tative in Scranton/Wilkes Barre. In 1975, he was promoted to Account Supervisor. Castelgrande is a resident of Scranton, PA.

Robert Mustick, who has been a sales representative for Procino-Rossi Corp., a division of San Giorgio, in Scranton/Wilkes Barre, has been appointed Account Supervisor for the bert, daughter of Rosetta Ansaldo,

cino-Rossi since 1970, Mr. Mustick re: 19, 1979. Also surviving are welly sides in Plymouth, PA.

This newly formed district reports to John Schultz, San Giorgio Macaro-ni, Inc. is a division of Hershey Foods in Hershey, PA.



William A. Henry

Bill Henry to Retire

William A. Henry, President and Chief Operating Officer of Skinner Macaroni Co., Omaha, Nebraska, has announced his plans for retirement effective May, 1980.

Mr. and Mrs. Henry plan to maintain a residence in Omaha, travel extensively and spend winters in Scotts-

Mr. Henry joined Skinner Macaroni in 1970 as Vice President of Marketing and Assistant to the President. He became Executive Vice President in 1971 and President in 1974.

Prior to joining Skinner Macaroni Co., Mr. Henry spent 28 years with Durkee Famous Foods and was Vice President/Consumer Products when he joined Skinner.

Mr. Henry introduced long range planning at Skinner and changed packaging and advertising, enabling it to compete with larger companies.

John Tobio Retires

John Tobio with thirty-four years of service as sales representative for Rossotti, and another eight as Eastern representative for North Dakota Mill. retired December first. He and his wife Kay will reside in Florida.

Ina Ronzoni Dead

Caterina Ronzoni, beloved wife of Emanuele, Jr., mother of Rosemary new territory. An employee of Pro- died after a long illness on November

grandchildren. The family word appreciate contributions to the An rican Cancer Society.

New President

Leonard DeFrancisci has been named president of the DeFrancisci Machine Corporation in Brooklyn, N.Y.

Acquisition

Major Italian Foods, Kent, Washington, were acquired by Rank, Hovis, McDougal on October 31.

GMA VP for Science And Technology

Mr. Sherwin Gardner, Deputy Commissioner of the Food and Drug Administration, became GMA's Vice President of Science and Technological on December 15, 1979, GMA is the trade association of the nation's lead ing grocery manufacturers.

Mr. Gardner has been with FDA

since 1970, where he has served as Deputy Commissioner under four Commissioners and as Acting Commissioner during three interim periods, providing an important source of continuity in the leadership of the Agen-

From 1964 until joining FDA. Mr. Gardner was with Booz, Allen and Hamilton, Inc., of Chicago, a management, scientific and technical consulting firm, where he managed co-sulting assignments for institution and governmental clients in the ealth field. He has previously direct I an engineering department as Stai lards Manager for the Ford Instruent Company, a division of Sperry tand Corporation.

A licensed Professional Engin er in the State of New York, Mr. G. dner earned his bachelor's degree in echanical engineering, cum laude from City College of New York and com-pleted graduate studies in industrial management at Polytechnic Institute, Brooklyn, New York.

Mr. Cardner will oversee GMA's science and technology programs, par-ticularly GMA's involvement in ener-gy issues, GMA's former Vice President of Scientific Affairs, Dr. Robert W. Harkins, has left GMA to join a member company subsidiary, the Johnson & Johnson Development Corporation, in the newly created po sition of director of research and de

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Charles C. Rossotti, President

Jack E. Rossotti, Vice President

George Leroy, Vice President and Marketing Director

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